



FROM THE INSTITUTE PRESIDENT, STEPHEN THORPE

For AICLA to have an effective voice with government and industry bodies on issues such as substitution, Code of Practice, the latest Insurance Contracts Act revision to name but a few, we must demonstrate that the key differentiator between AICLA members and others is our education and professionalism bound by our Charter of Objects and Professional Conduct. The need to increase the minimum standard for membership of AICLA is therefore paramount. To that end, I am delighted to announce that the Board has voted in favour of lifting the minimum standard for membership of our Institute. The increase in minimum standard will require new applicants to successfully complete 4 subjects within a three year period of joining AICLA.

The new minimum standards will mean some changes to the classes of membership.

The classification of “Ordinary Member” remains, however will be closed to new applicants. A membership level of “Provisional Member” will be created where new applicants (who have not completed their exams) will enter the Institute. After successfully completing, within 3 years, the required minimum of 4 subjects the Provisional Member will become an “Affiliate”. Those who achieve this standard will be entitled use the Post Nominal of AICLA (Aff). Current Affiliate members retain the bridging program to upgrade to Associate status and will also be entitled to use the post nominal AICLA (Aff).

In those territories where a statutory minimum standard is required for loss adjusting, this will be the prerequisite rather than the four subjects. This is relevant to some jurisdictions in our International Division.

While I encourage our 242 Ordinary Members to complete the required subjects to become an Affiliate and ultimately advance to Associate level, no existing member will lose their present status or in any way be disadvantaged by the proposed changes. The proposed changes will not impact Associates and Fellows or other membership levels. The below table sets out in summary form the proposed changes.

Status	Criteria	Post Nominals
Fellow Chartered Loss Adjuster	<ul style="list-style-type: none"> Associate for 5 years 2 ANZIIF fellowship credits or 2 university subjects CPD Accreditation 10 years as a loss adjuster 	FCLA
Associate Chartered Loss Adjuster	<ul style="list-style-type: none"> Diploma of Financial Services (Loss Adjusting) 8 Modules CPD Accreditation 5 years practice 	ACLA
Affiliate (Affiliates: Only current Affiliates retain the bridging program to Associate level i.e. complete two modules from the Diploma course.)	<ul style="list-style-type: none"> Certificate in Loss Adjusting Practice - 4 Modules <ul style="list-style-type: none"> * FSA501 Introduction to Loss Adjusting * FSA502 Loss Adjusting Practice * FSA504 Loss Adjusting Law and Regulation * FSA506 Property and Casualty Loss Adjustment CPD Accreditation May use Post Nominals AICLA (Aff) If used must state on business cards and letterhead “Affiliate member of AICLA” 	AICLA (Aff)
Provisional	<ul style="list-style-type: none"> Complete application Practising as a loss adjuster FSA501 Introduction to Loss Adjusting within 6 months of joining AICLA Complete 4 Modules in Certificate in Loss Adjusting Practice within 3 years of joining AICLA (or meet the licensing/registration conditions in the country of practice, however members not entitled to move past provisional level) If used must state on business cards and letterhead “Provisional member of AICLA” 	N/A
Ordinary Membership	<ul style="list-style-type: none"> Closed to new membership 	N/A

As the changes will require amendments to the Institute's Constitution, members will be asked to vote on the new minimum standards at the Institute AGM scheduled for 24th October 2007. A summary of the changes will be forwarded to members ahead of the AGM.

Planning for the Claims Convention, which will be known as **CC07** is well advanced. The theme is **Claims Excellence out of Catastrophe**. Amongst many other high profile speakers General Peter Cosgrove has been confirmed as a presenter. Gold sponsor for the event will be **BMS Catastrophe**. Full details will appear in the next months LA News – but mark your diary for 22 – 24 August 2007 in Sydney.

*Kind Regards,
Stephen Thorpe - President*

NEW/ELEVATED MEMBERS

Congratulations to the following recently admitted and elevated members:

NEW MEMBERS

Name	Class	Division
Thinh Quoc Tran	Ordinary	International
Trung Khanh Nguyen	Ordinary	International
Lien Phuong Nguyen	Ordinary	International
Ngoc Vinh Nguyen	Ordinary	International

ELEVATED MEMBERS

Name	Class	Division
Dean Garrod	Associate	New Zealand

SUBSCRIPTIONS 2007/08

Members will in the near future receive a copy of their 2007/08 subscription account and data collection form. The subscription fee for 2007/08 remains unchanged from last year. Please check the personal information is correct and if changes are required mark them clearly before returning the form to the Administrative Officer. The subscription form also asks individual members if they wish to be included on a Disaster Scheme Register that may be made available to insurers and the major loss adjusting firms in the event of a disaster.

DIVISION NEWS

QUEENSLAND

Charity Golf Day

Over 60 loss adjusters, suppliers and insurance industry personnel participated in the annual AICLA Charity Golf Day at Nudgee Golf Course on 7 June 2007.



Despite being held on the day after the heaviest rainfall in the Brisbane region for over 6 months, the event was highly successful.

THANKS TO THE GENEROUS SUPPORT FROM SPONSORS

GOLD: Pattersons Building Group Pty Ltd, Insight Restorations, Australian Building Services Pty Ltd, Munters Pty Ltd, Allen & Newton Qld Pty Ltd, R & S Trading Pty Ltd, Pacific Auctions Pty Ltd.

SILVER: Aggreko, Carpet Call, Juvenile Pty Ltd, Birkbeck's Jewellers, Bridgestone Australia Ltd.

A record \$4,000 (+ raffle proceeds of \$585) was donated to the Royal Children's Hospital Foundation.

ISR Seminar & AGM

The next professional development event planned is a joint AICLA/ANZIIF/NIBA **ISR Seminar**. The seminar will be based on a seminar successfully conducted by the SA Division. The seminar is planned for 26th July 2007.

The **Division AGM** will be held on 16th August 2007 with venue details to be confirmed in the AGM notice.

DIVISION NEWS

NEW SOUTH WALES

Attached is a copy of notes from the presentation to NSW members on the changes to Insurance Contracts Act. Our thanks go to Wotton Kearney Insurance Lawyers for their presentation and notes (a copy of which is attached). [Seminar Paper](#)

WESTERN AUSTRALIA

The insurance industry held its second Insurance Expo on May 11th at the Perth Entertainment and Convention Centre. AICLA provided a technical session on how Adjusters manage the team of professional providers. Our WA Chairman, Jaye Kumar and our WA Secretary/Treasurer, Brian Sowden were on the panel of presenters and were supported by three specialist providers, a forensic scientist, a flood and fire restoration specialist, and a builder who only supplies services to the insurance industry. The presentations were followed by an interactive session with the audience.

AICLA also had a trade booth along with other industry bodies.

Congratulations to Tim Stevens of Westcourt Insurance Brokers who was the lucky winner of our "estimate of loss competition". Michael picked up a DVD / VCR Combo unit kindly donated by Harvey Norman, City West for guessing the nearest to the actual value of a claim payout.



Brian Sowden, AICLA WA Division Secretary manning the AICLA booth at the Perth Insurance Expo, May 11th 2007.

DIPLOMA ENROLMENTS

It was reported at the Board meeting in May that enrolments for 2007 in the Diploma of Financial Services (Loss Adjusting) were 50% higher than the same period in 2006. Any member contemplating enrolling in the diploma is reminded that ANZIIF have eight rolling enrolment dates throughout the year. The next closing date for diploma enrolments is 31 July 2007. Full details about enrolments can be found at www.theinstitute.com.au.

CPD ONLINE

During May CPD Online was launched with members forwarded registration information by ANZIIF. This is a joint initiative between AICLA and ANZIIF and is aimed at providing professional development material to members via the internet. The quantity and range of material will increase over time as new assessment pieces are developed. Comments regarding the facility are invited as is any material suitable for inclusion on the site.

POSITIONS VACANT

Specialist Loss Adjuster - Sydney

This is a new role with a well established overseas based loss adjusting practice, now establishing in Sydney. This is a fast-growing practice known for working successfully in niche industries. While the office will initially handle a single specialist class, we expect it to quickly grow to deal with other industries in which our client operates.

The successful candidate will have existing experience in some other loss types, but will undergo training and mentoring to become expert in a specialist class.

Prospective candidates should consider the following key requirements for this role:

- Experience as a commercial loss adjuster
- AICLA qualified or progress towards Diploma qualification or an alternative relevant professional qualification, with a willingness to complete loss adjusting professionals.
- Able to work semi-independently for an initial period, with strong support from our home office.
- High level of interpersonal skills and good writing skills.

In return the successful candidate will be rewarded with a performance-based remuneration package tailored to incentivise good outcomes. We have a collegial professional environment and a healthy employment relationship history. Our office is located close to the Sydney CBD.

Apply in absolute confidence with a summary CV by email to: darren.hill@whkgreenwoods.com.au

GAB Robins – Townsville – Queensland Branch Manager

An opportunity has arisen, due to an upcoming transfer, for a motivated practising Loss Adjuster or Motor Assessor to develop and broaden their managerial, business development and adjusting skills in one of our most diversified service areas.

This is a great opportunity to lead a team dedicated insurance professionals supported by the Australian and Global Network of GAB Robins.

Naturally a high profile role such as this comes with an attractive salary, commensurate with the qualifications and experience of the successful applicant, and benefits – including incentive programs, insurance based study assistance and relocation expenses if needed.

Please contact Bert Webster on +61(0) 7 3121 6800 or via email at: bert_webster@gabrobins.com.au for more details. All applications treated in the strictest of confidence.

AUSTRALIAN NETWORK ADJUSTERS Property/Liability Adjusters- Perth

Australian Network Adjusters has earned an enviable position in the market as providing one of the best claims handling service. The Company's competitive advantage and growth strategy is based on using the best people to deliver our proprietary developed Process Management System to Clients who value knowledge based expertise, experience and personal service.

We are currently looking to engage two General Property and Liability loss adjusters at our WA State Office in Perth

The successful candidates will have a proven track record in communication (oral and written) skills and IT experience.

Experience in handling general property (domestic & commercial), personal lines and liability claims is essential. Exposure to Building and/or Engineering claims or such industrial background will be an advantage.

Full or partial completion of insurance studies (ANZIIF or AICLA) would also be an advantage.

Ability to work well as a team member within busy and friendly office is important.

The Company is expanding their operations nationally and encourage employees to take on challenging and rewarding roles within the organisation.

Attractive remuneration package with base salary, generous allowances, performance bonuses and car allowances are offered to the successful candidates.

Please direct all applications to recruit@ana.net.au or call the Managing Director, Jaye Kumar on 0418 922 755 for further details. All enquiries will be treated with the strictest of confidence.

LOSS ADJUSTER

Steege Kingston Pte Ltd., is an International Loss Adjusting firm specialising in the offshore and onshore energy sector. The Company is looking for a suitable candidate to join their team in Singapore as a Loss Adjuster, operating throughout the Asia and Australasia Region.

The position is viewed as an exciting opportunity for a recently Chartered Loss Adjuster or a candidate with at least 5 years experience in the Loss Adjusting field, with progress towards Chartered status.

The candidate's personal development within the firm is a priority, and the remuneration package will be commensurate with fellow professionals within the Region of similar experience.

Interested candidates should forward their CV's to: Mr. Roger Law (roger.law@steegekingston.com.sg); and Mr. John Harris (john.harris@steegekingston.com.sg)

www.steegekingston.com

AICLA offers members the opportunity to advertise positions vacant in LA News. The cost is \$150.00 (+ GST) and the advertisement will be run for up to two months. If you wish to Advertise, please send information to adminoffice@aicla.org. Advertisers can remain anonymous with job applicants responding direct to AICLA.

