



FROM THE INSTITUTE PRESIDENT, MICHAEL COOKE

At the end of May I had the opportunity with our Chief Executive to visit New Zealand for their Annual Conference and AGM. We also took the opportunity to meet with the Insurance Council of New Zealand CEO Tim Grafton and Insurance Manager John Lucas and attended the NZ Division Council meeting. The conference was excellent with high quality speakers and there was a very good camaraderie between members. Congratulations to Leon Briggs the Chairman and the NZ Division Council on a very well organised event.

I am delighted to announce that Mark Godfrey, from New Zealand has been awarded Life Membership of AICLA. The award was proposed by the NZ Division and unanimously endorsed by the Board at the meeting in May. Mark was the NZ Division Chairman and served as AICLA president for the period 2002 to 2004. Mark is a highly respected loss adjuster and has been a supporter of AICLA through the diploma course, training projects and conferences in Australia and New Zealand. He has played an active role in mentoring young loss adjusters.

Council elections are being held in Australia and the International Division during August and nominations for positions on Councils are being called. I encourage members to seriously consider being involved on your division council. It does take a little bit of time but the rewards far outweigh any costs. To be a successful organisation we need strong division councils. If you are interested in being involved and would like more information please contact your Division Chairman.

A number of members have taken the opportunity to upgrade their membership using the new more flexible pathways for elevation. An easy to follow Pathways Summary for Affiliate, Associates and Fellows is [attached](#). Also [attached](#) is Elevation Application Form for members to complete. Please ensure supporting documents accompany your elevation request.

It is subscription renewal time and members should by now received a renewal advice. The form also contains member information for the 2014 diary and I ask that you renew your membership and check employer details etc. and return the form as soon as possible.

We have received some valuable information from members in regards to the history of the profession project. This information is much appreciated and if any member has information of a historical nature please forward it to Tony Libke at adminoffice@aicla.org

The ICA Code of Practice review has been completed by Ian Enright and the report presented to the ICA Board. ICA has advised AICLA that they are considering recommendations contained in the report and anticipate making an announcement after fully assessing the report.

CC13 registrations are now in full swing and I hope to see many numbers attend what has become the major convention for claims. With an excellent programme CC13 is looking to attract a record number of attendees. The programme will feature key note speakers Bud Trice, V.P. Crawford Catastrophe Services from the United States and Daniel Fogarty, CEO General Insurance Zurich Group.

The Trainee Loss Adjusters' Workshop will be held in Sydney on Wednesday 31 July the day prior to the CC13. We are grateful to those members who are offering their time to pass on to those relatively new to the profession some insights in such practical areas as, calculating a reserve, survey of risk-adequacy of cover, case studies and interviewing techniques. More information about the workshop can be found later in the newsletter.

August will be a busy month for ANZIIF events starting with the AICLA/ANZIIF Claims Convention followed by the popular ANZIIF Insurance Industry Awards on 14 August and In the Room a leadership conference on 15-16 August. Details on these events can be found in the ANZIIF website www.theinstitute.com.au

**Kind Regards,
Michael Cooke**

2013 CLAIMS CONVENTION SYDNEY



The 7th Claims Convention will be held at the Westin Hotel Sydney 1-2 August 2013. Significant discounts are available for individual and groups (5 or more from the one organisation) for bookings made by 5 Jul 2013. An early bird registration prize of a Mont Blanc pen is being offered.

[Click here for a copy of the brochure and registration form](#)

