



AICLA

2025 AICLA (NZ) AWARDS NOMINATION CRITERIA

Self nomination is permitted

www.aicla.org



2025 AICLA (NZ) Awards Nominations

Recognising key people in Loss Adjusting

Further details on how to nominate are in the following
pages for the categories below:

- **Loss Adjusting Support Person of the Year**
- **Loss Adjuster of the Year**

Nominations will be accepted up until **5pm** on **25th July 2025**

Please email submissions to: nzdiv@aicla.org

LATE ENTRIES WILL NOT BE CONSIDERED

For any queries please contact Trina Far at AICLA on 022 344 4418



Loss Adjusting Support Person of the Year

This award recognises a Loss Adjusting Support Person or Claims Technician who demonstrates outstanding customer service, professionalism and excelled at the role. The candidate must be currently working in a Loss Adjusting Support role.

Within the submission, please answer the following questions:

- Provide an overview of their current role including duties and tasks
- What specific achievements or contributions has the nominee made in the past year that makes them stand out?
- Please provide specific examples where the nominee has;
 - Demonstrated excellence in customer service within the calendar year
 - In what ways has the nominee gone above and beyond their job requirements
 - Provided exceptional support which proved integral to a claim outcome

We encourage you to be innovative with your submissions and accept any document format including video and audio, written submissions should be no more than 1500 words, or 5 minutes for video and/or audio.

Nominations must be received by email to nzdiv@aicla.org no later than 5pm on Friday 25th July 2025 to be considered.

LATE ENTRIES WILL NOT BE CONSIDERED

If you do not receive an acknowledgement to your submission within 2 business days
please contact Trina Far on 0223444418



Loss Adjuster of the Year

This award recognises a Loss Adjuster who demonstrates outstanding customer service, professionalism and excels at the role. The candidate must be currently working in a Loss Adjusting role and be a current member of AICLA.

Within the submission, please answer the following questions:

- Provide an overview of their current role including any specific type of Loss Adjusting work they specialise in
- Why do you believe the nominee deserves this award?
- Please provide specific examples where the nominee has;
 - Simplified and improved claims handling and outcomes for Insurers
 - Use innovative solutions or approaches to handling complex claims
 - Made specific achievements, contributions or added value in the past year that makes them stand out
 - Received recognition from clients, industry awards or positive internal or external media coverage

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