



AICLA

ACC23

CLAIMS IN A POST-PANDEMIC WORLD



BANGKOK – THAILAND

10-11-12 MAY 2023 – JW MARRIOTT HOTEL BANGKOK

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ABOUT THE EVENT

The theme for the event is **'Claims in a Post-pandemic World'**. This will be the first ACC since Cambodia in April 2019, and we are expecting, based on interest shown to date, a record number of attendees.

The exciting program will examine the challenges facing those in Insurance Claims and look at the best practices across the industry with a focus on Asia.

The comprehensive event will encompass a Cocktail Function, two day Convention and Gala Dinner. The event offers an unmatched opportunity to develop and enhance relationships and share insights from leading professionals from a wide range of fields.

The presentations will be highly topical and relevant in a dynamically changing global insurance market.

VENUE AND ACCOMMODATION

The convention venue is the five-star JW Marriott. Without question, one of the most well-appointed convention venues in Thailand.

Rooms include free Internet access, breakfast and inclusive of taxes.



JW MARRIOTT

Competitive accommodation rates have been negotiated with the hotel and for bookings [click here...](#)

VISA

Visa arrangements for countries differ, and you may be required to obtain a visa for the convention prior to your arrival. Please consult with your travel agency/ authorities for the appropriate travel visa requirements for Thailand.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CONVENTION ACTIVITIES

DATE & TIME	FUNCTION
WEDNESDAY 10th MAY	
6.00pm – 8.00pm	Cocktail Function
THURSDAY 11th MAY	
9.00am – 5.00pm	Convention Day 1
6.30pm – 10.30pm	Gala Dinner
FRIDAY 12th MAY	
9.00am – 3.30pm	Convention Day 2
4.00pm	Post Convention Drinks

COCKTAIL FUNCTION

The cocktail function will be held on Wednesday 10 May, 6-8pm in Sukhumvit II, JW Marriott.

GALA DINNER

The gala function will be held in the Sukhumvit Grand Ballroom on Thursday 11 May, 6.30-10pm at the JW Marriott.

CPD

Attendees are eligible for 10 CPD Hours.

SPONSORSHIP

A limited number of sponsorship opportunities are available.

For a copy of the offerings, please contact Tony Libke, AICLA Chief Executive at adminoffice@aicla.org



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SPEAKERS AND TOPICS

TOPIC	SPEAKER	COMPANY	COUNTRY
<i>The Investigation of Failures in the Chemical and Process Industries</i>	Jon Sykes	Burgoynes	Singapore
PANEL DISCUSSION	Tony Morgan	Sedgwick	Australia
<i>A Lifetime in Loss Adjusting</i>	Chan Hwee Seng	Crawford & Company	Singapore
	Maria Widiasusanty	McLarens	Indonesia
	Glyn Lloyd	AICLA/Charles Taylor Adjusting	Australia
<i>The Art of Loss Adjusting</i>	Tony Morgan	Sedgwick	Australia
<i>When Two Transformers Are Better Than One</i>	Tony Lavan	Lavan Disaster Management	Singapore
<i>The Art of Remote Forensic Inspection</i>	Sophie Parsons	Hawkins & Associates	UK
<i>Investigating Complex Claims</i>	Anand Ghnavello	Forensic Services	Malaysia
<i>Cyber Overview – Security, Response & Insurance</i>	Eddie Walsh	Crawford & Co	UAE
<i>Construction Claims: Dealing with Multiple Parties & Managing Expectations</i>	Ian McWalter	DWF Adjusting	Australia
<i>Horizon Scanning: Emerging Legal Trends in a Re-emerging World</i>	Robert Tang	DLA Piper	Thailand
<i>Unpicking the Complexity of Time in Asian Insurance Claims</i>	Trudie Moeller	Capital Consulting International	Singapore
<i>Mastering Boiler Failure Investigations: A Framework for Loss Adjusters and Insurers – No Engineering Degree Required!</i>	G. Sujenthiran	Approved Group International	Malaysia
<i>Renewable Energy Claims – Lessons Learnt the Hard Way</i>	Bruce Swales	Envista Forensics	Singapore
<i>Innovation in time of Crisis. Why is it more critical than ever?</i>	Guido Gavio	BELFOR Asia	Singapore
<i>Metaverse, NFTs & Blockchain: The Future is Here</i>	Mike Bystroff	Scrye Solutions	Indonesia

OTHER PLANNED TOPICS

- Marine Issues
- Climate Change Impacts
- Environmental Disasters

ORGANISING COMMITTEE

Glyn Lloyd – AICLA/Charles Taylor Adjusting, Australia

Andrew Khoo – MSM International Adjusters, Malaysia

Budi Maharesi – PT McLarens, Indonesia

Parinya Kaewduangtien – Exxon Plus, Thailand

Dominic Tran – VietAdjusters, Vietnam

Tony Libke – AICLA, Australia



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ASSOCIATION OF MALAYSIAN LOSS ADJUSTERS



THE MALAYSIAN INSURANCE INSTITUTE



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ACC23 REGISTRATION

MEMBER AICLA/TII/MII/ SII/SCI/AMLA/ APKAI/TLA	NON- MEMBER
AUD \$	AUD \$

FULL CONVENTION REGISTRATION (10-11-12 MAY)

Includes **Cocktail Function** (Wednesday), **Two Day Convention Ticket** (Thursday and Friday) with *Convention Materials, Lunch and Refreshments* and one **Gala Dinner Ticket** (Thursday).

Early Bird (paid on or before 1 April 2023)

Individual registration	\$850	\$1000
Multiple registration (3 or more from one company)	\$750	\$900

Standard (paid after 1 April 2023)

Individual registration	\$950	\$1,100
Multiple registration (3 or more from one company)	\$850	\$1,000

ONE DAY CONVENTION REGISTRATION

(Includes entry to the convention on either Thursday or Friday with *Convention Materials, Lunch and Refreshments*)

Thursday registration only	\$550	\$550
Friday registration only	\$500	\$500

OTHER OPTIONS

Cocktail Function Only (Wednesday)	\$100	\$100
Convention Dinner Only (Thursday)	\$180	\$180

REGISTRATION

To register online visit:
www.aicla.org/event/acc23

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org

CANCELLATION & SUBSTITUTION POLICY

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

CHANGES TO THE PROGRAM

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

CONTACT DETAILS

Australasian Institute of
Chartered Loss Adjusters (AICLA)
GPO Box 1705,
Brisbane Qld 4001 Australia
Phone: +61 7 3506 2939
Email: adminoffice@aicla.org

To reserve your conference
accommodation at the JW Marriott
[click here...](#)



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