



AICLA

ACC24

TECHNOLOGIES DRIVING GLOBALISATION IN CLAIMS

8-9-10 MAY 2024 – KUALA LUMPUR, MALAYSIA
EARLY BIRD DISCOUNT CLOSING 15 APRIL 2024

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ABOUT THE EVENT

Following the highly successful Asian Claims Convention in 2023 in Bangkok we are pleased to announce that ACC24 will be held in Kuala Lumpur Malaysia. The theme for the convention is **'Technologies Driving Globalisation in Claims'** and a high quality program is being developed for what we expect to be a great event

The exciting program will examine the challenges facing those in Insurance Claims and look at the best practices across the industry with a focus on Asia.

The comprehensive event will encompass a Cocktail Function, two day Convention and Gala Dinner. The event offers an unmatched opportunity to develop and enhance relationships and share insights with leading professionals from a wide range of fields.

The presentations will be highly topical and relevant in a dynamically changing global insurance market..

VENUE AND ACCOMMODATION

The convention venue is the **Berjaya Times Square Hotel, Kuala Lumpur**, ideally situated right in the heart of the city's liveliest entertainment hub and most happening shopping districts.

Rooms include free Internet access, breakfast and inclusive of taxes.

BERJAYA
TIMES SQUARE HOTEL, KUALA LUMPUR
MALAYSIA

Competitive accommodation rates have been negotiated with the hotel and bookings can be made directly by clicking the hotel logo link.

VISA

Visa arrangements for countries differ, and you may be required to obtain a visa for the convention prior to your arrival.

Please consult with your travel agency/authorities for the appropriate travel visa requirements for Malaysia.



WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CONVENTION ACTIVITIES

DATE & TIME	FUNCTION
WEDNESDAY 8th MAY	
6.00pm – 8.00pm	Cocktail Function
THURSDAY 9th MAY	
9.00am – 5.00pm	Convention Day 1
6.30pm – 10:30pm	Gala Dinner
FRIDAY 10th MAY	
9.00am – 3:30pm	Convention Day 2
4:00pm	Post Convention Drinks

COCKTAIL FUNCTION

The cocktail function will be held on Wednesday, 8 May 2024, 6-8pm in Bronx V, Level 14 of the Berjaya Times Square Hotel.

GALA DINNER

The gala function will be held on on Thursday, 9 May, 6.30-10.30pm in in Manhattan 11, Level 14 of the Berjaya Times Square Hotel.

CPD

Attendees are eligible for 10 CPD Hours.

SPONSORSHIP

A limited number of sponsorship opportunities are available.

For a copy of the offerings, please contact Tony Libke at adminoffice@aicla.org



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PLANNED SPEAKERS AND TOPICS

TOPIC	SPEAKER	COMPANY	COUNTRY
<i>AI in Motor Claims Management</i>	Dr Michael Heng	Ai5 AI Technology	Malaysia
<i>Risks in Renewable Energy</i>	Jason Sanderson	Burgoynes	Australia
<i>The Use of Technology and Teamwork for the Determination of the Root Cause of Losses</i>	Dr David Rose	Hawkins	Singapore
<i>Non-OEM Repair Alternative Capability of Rotating Equipment</i>	Hepy Hanipa	PT. Sulzer	Indonesia
<i>Marine Risks</i>	Capt Siva (Sivakumaran Divaklaran)	Chubb	Malaysia
<i>Cyber Challenges in Claims</i>	Devakumaran Palnisamy	Marsh Brokers	Malaysia
<i>Marine Claims Recovery</i>	Mark Peters	Chubb	Australia
<i>Advanced Forensic Analysis in Claims Investigations</i>	Kwok Wai Kit	Forensic Services Asia	Malaysia
PANEL DISCUSSION: <i>The Future Direction for Claims</i>	Moderator: Glyn Lloyd	AICLA Charles Taylor Adjusting	Australia
<i>Loss Adjusting Trends in the UK</i>	Simon Kay	Sedgwick	UK
<i>Analog Lessons for a Globalized World</i>	Owen Sutherland	IRS	Indonesia
<i>Innovative Technologies In Forensic Investigation For Global Claims: 3D Laser Scanning, Drone, Virtual Tour & Simulation Solutions</i>	Rosadli Bin Rosli	ForSci	Malaysia
<i>Tunnels, and Technologies</i>	Nick Barham	Rimkus CCI	Singapore
<i>Battery Energy Storage Systems (BESS): Challenges for Insurers</i>	Bruce Swales	Envista Forensics	Singapore
<i>Digitalisation & Fraud Detection in Claims</i>	Ms Aefa Susanti	Fermion Merimen	Malaysia
<i>Decoding Engineering for Effective Claims Management</i>	Deniz Bekir	Approved Group International Approved.Wolves	Australia
<i>A Different Way of Doing Business</i>	Thevindran Kandasamy	FM Global	Singapore

ORGANISING COMMITTEE

Nicholas Ackers

– AICLA/ Technical Assessing, Australia

Glyn Lloyd

– AICLA/Charles Taylor Adjusting, Australia

Andrew Khoo

– MSM International Adjusters, Malaysia

Budi Maharesi – PT McLarens, Indonesia

Parinya Kaewduangtien – Exxon Plus, Thailand

Thanga Thangamany

– FortisCor Adjusters, Singapore

Tony Libke – AICLA, Australia

Adrian Libke – AICLA, Australia



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MALAYSIAN INSURANCE INSTITUTE



ASSOCIATION OF MALAYSIAN LOSS ADJUSTERS



THAILAND INSURANCE INSTITUTE



ASSOCIATION OF INDONESIAN INSURANCE ADJUSTERS



LOSS ADJUSTING ASSOCIATION OF JAPAN



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ACC24 REGISTRATION

MEMBER
AICLA/TII/MII/ SII/SCI/
AMLA/APKAI/LAAJ

NON-MEMBER

AUD \$

AUD \$

FULL CONVENTION REGISTRATION (8-9-10 MAY)

Includes **Cocktail Function** (Wednesday), **Two Day Convention Ticket** (Thursday and Friday) with *Convention Materials, Lunch and Refreshments* and one **Gala Dinner Ticket** (Thursday).

Early Bird *(paid on or before 15 April 2024)*

Individual registration	\$850	\$1000
Multiple registration <i>(3 or more from one company)</i>	\$750	\$900

Standard *(paid after 15 April 2024)*

Individual registration	\$950	\$1,100
Multiple registration <i>(3 or more from one company)</i>	\$850	\$1,000

ONE DAY CONVENTION REGISTRATION

(Includes entry to the convention on either Thursday or Friday with Convention Materials, Lunch and Refreshments)

Thursday registration only	\$550	\$550
Friday registration only	\$500	\$500

OTHER OPTIONS

Cocktail Function Only <i>(Wednesday)</i>	\$100	\$100
Convention Dinner Only <i>(Thursday)</i>	\$180	\$180

REGISTRATION

To register online visit:
www.aicla.org/event/acc24

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org

CANCELLATION & SUBSTITUTION POLICY

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event. Alternatively a full refund, less 25% service charge will be made for cancellations advised by email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

PROGRAM CHANGES

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

CONTACT DETAILS

AICLA

GPO Box 1705, Brisbane Qld 4001 Australia

Phone: +61 7 3506 2939

Email: adminoffice@aicla.org

BERJAYA

TIMES SQUARE HOTEL, KUALA LUMPUR
MALAYSIA

To reserve your conference accommodation at the Berjaya Times Square Hotel, Kuala Lumpur please on the hotel logo link.