



AICLA

ACC25

TRADITIONAL CLAIMS MANAGEMENT IN A DIGITAL AGE

13-14-15 MAY 2025 OSAKA, JAPAN

EARLY BIRD DISCOUNT CLOSING 11 APRIL 2025

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TRADITIONAL CLAIMS MANAGEMENT IN A DIGITAL AGE

ABOUT THE EVENT

Following the outstanding success of the past two Asian Claims Conventions we are pleased to announce that ACC25 will be held in Osaka Japan. The theme for the convention is **Traditional Claims Management in a Digital Age** and a high quality program is being developed for what we expect to be the most popular ACC in the history of the event.

The exciting program will examine the challenges facing those in Insurance Claims and look at the best practices across the industry with a focus on Asia.

The comprehensive event will encompass a Cocktail Function, two day Convention and Gala Dinner. The event offers an unmatched opportunity to develop and enhance relationships and share insights with leading professionals from a wide range of fields.

The presentations will be highly topical and relevant in a dynamically changing global insurance market.

VENUE AND ACCOMMODATION

The convention venue is the five-star **Hilton Osaka Hotel**, located in the commercial and shopping district around Umeda Station and Grand Front Osaka Shopping Mall.



Hilton
OSAKA

The accommodation rate includes breakfast and all taxes and charges.

Complimentary wifi is provided.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CPD

Attendees are eligible for 10 CPD Hours.

VISA

Visa arrangements for countries differ, and you may be required to obtain a visa for the convention prior to your arrival. Please consult with your travel agency/ authorities for the appropriate travel visa requirements for Japan.

SPONSORSHIP

A limited number of sponsorship opportunities are available.

For a copy of the offerings, please contact Adrian Libke at adminoffice@aicla.org

LAAJ WELCOME

AICLA主催のACC25が、日本で初めて開催され、皆さまが技術論議と友好のため、大阪にお集まりになることを、日本損害鑑定協会は、心より歓迎いたします。古くから経済と文化の中心地である大阪で、皆さまとお会いし、御話できることを、楽しみにしております。



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PROPOSED TOPICS

The convention will feature a diverse range of speakers and topics, and include a panel discussion involving prominent loss adjusters on their experiences in the profession.

Topics planned include:

- *Economic Score-card for Asian Economies*
- *Tsunami and Earthquake Response and Mitigation Strategies*
- *Marine Insurance Perils*
- *Fraud Detection in Claims*
- *Major Claim Investigation – Stemming the Loss (Case Study)*
- *Climate Change – Impact on Claims*
- *Future Pandemic – Not If But When – What are the Financial Risks*
- *Soft Skills Matter in the Claim Process*
- *AI is Here and Will Only Improve*
- *Lithium-Ion Batteries the Surge in Use and Unfolding Claims*
- *Cyber – What do Policies Cover?*
- *Evolution in Claims Processes*
- *Legal Claims Developments*
- *Panel Discussion – Traditional vs Digital Claim Outcomes*

COCKTAIL FUNCTION

The cocktail function will be held on Tuesday 13 May, 6-8pm in the Windows Room at the Hilton Osaka Hotel.

GALA DINNER

The gala function will be held in the Sakura Room on Wednesday 14 May, 6.30-10pm at the Hilton Osaka Hotel.

CONVENTION ACTIVITIES

DATE & TIME	FUNCTION
TUESDAY 13th MAY	
6.00pm – 8.00pm	Cocktail Function
WEDNESDAY 14th MAY	
9.00am – 5.00pm	Convention Day 1
6.30pm – 10.30pm	Gala Dinner
THURSDAY 15th MAY	
9.00am – 3.30pm	Convention Day 2
4:00pm	Post Convention Drinks

ORGANISING COMMITTEE

Nicholas Ackers

– AICLA/ Technical Assessing, Australia

Adrian Libke – AICLA, Australia

Glyn Lloyd

– AICLA/Charles Taylor Adjusting, Australia

Andrew Khoo

– MSM International Adjusters, Malaysia

Budi Maharesi

– PT McLarens, Indonesia

Parinya Kaewduangtien

– Exxon Plus, Thailand

Thanga Thangamany

– FortisCor Adjusters, Singapore

Tony Libke – AICLA, Australia

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of Insurance**

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INSURANCE

 **LAA**
Loss Adjusters Association Singapore

LOSS ADJUSTERS
ASSOCIATION SINGAPORE

 **apkai**
Indonesian Adjusters

ASSOCIATION OF INDOONESIAN
INSURANCE ADJUSTERS

ACC25 REGISTRATION

MEMBER AICLA/TII/AII/ SII/ SCI/AMLA/APKAI/ LAAS/LAAJ	NON- MEMBER
AUD \$	AUD \$

FULL CONVENTION REGISTRATION (13-14-15 MAY)

Includes **Cocktail Function** (Wednesday), **Two Day Convention Ticket** (Thursday and Friday) with *Convention Materials, Lunch and Refreshments* and one **Gala Dinner Ticket** (Thursday).

Early Bird (paid on or before 11 April 2025)

Individual registration	\$850	\$1000
Multiple registration (3 or more from one company)	\$750	\$900

Standard (paid after 11 April 2025)

Individual registration	\$950	\$1,100
Multiple registration (3 or more from one company)	\$850	\$1,000

ONE DAY CONVENTION REGISTRATION

(Includes entry to the convention on either Thursday or Friday with *Convention Materials, Lunch and Refreshments*)

Wednesday registration only	\$550	\$550
Thursday registration only	\$500	\$500

OTHER OPTIONS

Cocktail Function Only (Tuesday)	\$100	\$100
Convention Dinner Only (Wednesday)	\$180	\$180

REGISTRATION

To register online visit:
www.aicla.org/event/acc25

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org

CANCELLATION & SUBSTITUTION POLICY

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

PROGRAM CHANGES

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

CONTACT DETAILS

AICLA

Adrian Libke, CEO

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Email: adminoffice@aicla.org



Hilton

OSAKA

To reserve your conference accommodation at the Hilton Osaka Hotel please on the hotel logo link.