

EARLY BIRD DISCOUNT CLOSING 10 APRIL 2026



AICLA

ACC26

SHAPING THE
FUTURE
OF CLAIMS

IN THE ASIA
PACIFIC REGION

PHUKET THAILAND • 12-13-14 MAY 2026

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ABOUT THE EVENT

Following the outstanding success of the past three Asian Claims Conventions we are pleased to announce that ACC26 will be held in Phuket Thailand. The theme for the convention is **Shaping the Future of Claims In The Asia Pacific Region** and a high-quality program is being developed for what we expect to be the most popular ACC in the history of the event.

The exciting program will examine the challenges facing those in Insurance Claims and look at the best practices across the industry with a focus on Asia.

The comprehensive event will encompass a Cocktail Function, two day Convention and Gala Dinner. The event offers an unmatched opportunity to develop and enhance relationships and share insights with leading professionals from a wide range of fields.

The presentations will be highly topical and relevant in a dynamically changing global insurance market.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

VENUE AND ACCOMMODATION



The convention venue is the four-star Four Points by Sheraton Phuket, located along the scenic Patong Beach area, within walking distance of local restaurants, shopping, and entertainment options. The accommodation rates include breakfast as well as all taxes and service charges. Complimentary Wi-Fi is provided throughout the hotel.

COCKTAIL FUNCTION

The cocktail function will be held on Tuesday, 12 May, 6-8pm on The Garden Terrace at the Four Points by Sheraton Hotel, Patong Beach, Phuket.

GALA DINNER

The gala function will be held on Wednesday, 13 May, 6.30-10pm in the Akara Grand Ballroom at the Four Points by Sheraton Hotel, Patong Beach, Phuket.

CONVENTION ACTIVITIES

| DATE & TIME | FUNCTION |
|---------------------------|-------------------------------|
| TUESDAY 12th MAY | |
| 6.00pm – 8.00pm | Cocktail Function |
| WEDNESDAY 13th MAY | |
| 9.00am – 5.00pm | Convention Day 1 |
| 6.30pm – 10:30pm | Gala Dinner |
| THURSDAY 14th MAY | |
| 9.00am – 3:30pm | Convention Day 2 |
| 4:00pm | Post Convention Drinks |

CPD

Attendees are eligible for 10 CPD Hours.

50% loading (15 CPD points) applies for those travelling 200km or more return.

VISA

Visa arrangements for countries differ, and you may be required to obtain a visa for the convention prior to your arrival. Please consult with your travel agency/authorities for the appropriate travel visa requirements for Thailand.

SPONSORSHIP

A limited number of sponsorship opportunities are available. For a copy of the offerings, please contact Adrian Libke at adminoffice@aicla.org



SPEAKERS AND TOPICS

| TOPIC | SPEAKER | POSITION | COMPANY |
|---|-------------------------|--|--|
| <i>Challenges and Strategies Identified in the Insurance Development Plan</i> | Pongpop Trisdikhun | Director – Loss Adjusting Standards | <i>Office of Insurance Commission (OIC) – Thailand</i> |
| <i>Unique Elements of CAT Activity in Australia & Multiple Weather Events</i> | Adam Chylek | Strategic Growth Leader | <i>Wotton Kearney – Australia</i> |
| <i>Using Building Science Forensically for Claimable vs Pre-Existing Water Damage</i> | Tim Law | Head of Building Science | <i>RIC Solutions – Australia</i> |
| PANEL DISCUSSION: <i>Marine Claims</i> | Rajah & Tann | Panel | <i>Rajah & Tann – Thailand</i> |
| PANEL DISCUSSION: <i>The Next Generation: ‘Ai or Human?’</i> | Moderator: Ian McWalter | Panel | <i>Various</i> |
| <i>Thai Earthquakes / Building Collapse</i> | – | – | <i>Halliwell</i> |
| <i>Ai Assisted Motor Claims Settlement: Speed, Accuracy & Fraud Reduction</i> | Michael Heng | Director | <i>Ai5 Technology – Malaysia</i> |
| <i>Recruitment and Engagement of Loss Adjusters to Resolve Claims / European Trends / Valencia Floods</i> | Klaas Brand | President/ Managing Director | <i>FUEDI/McLarens – The Netherlands</i> |
| <i>Empowering the Next Wave: Building Young Adjusters for a Changing Claims Landscape</i> | Khallisa Sayyid Raja | Assistant Manager | <i>Sedgwick – Malaysia</i> |
| <i>Cyber Policy Coverage</i> | Mark Adderley | Head of Cyber – Asia | <i>Crawford & Co. – Thailand</i> |
| <i>Beyond Forensics: How Engineers Contribute to Major & Complex Power Losses</i> | Derek Gong | Managing Director | <i>Oskefer – Singapore</i> |

Other topics include:

- *Ai use in motor assessment*
- *Fraud Detection in Claims*

ORGANISING COMMITTEE

Adrian Libke – AICLA, Australia

Parinya Kaewdeangtien

– Exzon Plus, Thailand

Budi Maharesi – PT McLarens, Indonesia

Andrew Khoo

– MSM International Adjuster, Malaysia

Glyn Lloyd

– AICLA, Australia

Nick Ackers

– AICLA/Charles Taylor Adjusting, Australia

Colin McEnergy – Sedgwick, Australia

Tony Libke – TAA Consulting, Australia



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LOSS ADJUSTERS ASSOCIATION SINGAPORE



ASSOCIATION OF MALAYSIAN LOSS ADJUSTERS



ASSOCIATION OF INDOONESIAN INSURANCE ADJUSTERS



ACC26 REGISTRATION

| | |
|---|-------------------|
| MEMBER AICLA/TII/AII/SII/ SCI/AMLA/APKAI/ LAAS/LAAJ | NON-MEMBER |
| AUD \$ | AUD \$ |

FULL CONVENTION REGISTRATION (12-13-14 MAY)

Includes **Cocktail Function** (Tuesday), **Two Day Convention Ticket** (Wednesday and Thursday) with *Convention Materials, Lunch and Refreshments* and one **Gala Dinner Ticket** (Wednesday).

Early Bird *(paid on or before 10 April 2026)*

| | | |
|---|-------|--------|
| Individual registration | \$850 | \$1000 |
| Multiple registration <i>(3 or more from one company)</i> | \$750 | \$900 |

Standard *(paid after 10 April 2026)*

| | | |
|---|-------|---------|
| Individual registration | \$950 | \$1,100 |
| Multiple registration <i>(3 or more from one company)</i> | \$850 | \$1,000 |

ONE DAY CONVENTION REGISTRATION

(Includes entry to the convention on either Thursday or Friday with Convention Materials, Lunch and Refreshments)

| | | |
|------------------------------------|-------|-------|
| Wednesday registration only | \$550 | \$550 |
| Thursday registration only | \$500 | \$500 |

OTHER OPTIONS

| | | |
|--|-------|-------|
| Cocktail Function Only <i>(Tuesday)</i> | \$100 | \$100 |
| Convention Dinner Only <i>(Wednesday)</i> | \$180 | \$180 |

REGISTRATION

To register online visit:
www.aicla.org/event/acc26

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org

CANCELLATION & SUBSTITUTION POLICY

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

PROGRAM CHANGES

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

CONTACT DETAILS

AICLA
Adrian Libke, CEO
Phone: +61 7 3506 2939
Email: adminoffice@aicla.org

FOUR POINTS
BY SHERATON

To reserve your conference accommodation at the Four Points by Sheraton Hotel, Patong Beach, Phuket please on the hotel logo link.