

AICLA/ANZIIF

# CC18

Claims Convention

## BEST PRACTICE IN CLAIMS

Preparing for the Future

27TH SEPTEMBER 2018

Sheraton on the Park, 161 Elizabeth St, Sydney

Early Bird closing date: 24th August 2018



AICLA

[www.aicla.org](http://www.aicla.org)



ANZIIF

[www.anziif.com](http://www.anziif.com)

## About the Event

This year marks the 12th Claims Convention, a successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers from across Australia, New Zealand, the Pacific and Asia.

Themed **'Best Practice in Claims - Preparing for the Future'**, the AICLA/ANZIIF Claims Convention is designed to give claims professionals the insights and knowledge they need to tackle the key issues facing their sector both now and moving into the future.

A dynamic programme is planned and the event is an ideal opportunity to socialise and network with professionals from across the claims industry.

## Venue and Accommodation

The convention venue is the centrally located Sheraton on the Park, 161 Elizabeth St, Sydney.

**Competitive accommodation rates have been negotiated and bookings can be made by clicking [here](#)...**

Accommodation (King Room) includes one breakfast and free internet access.

**Due to high demand during the convention period, bookings at the group rate are limited, and the rate will only apply up to 12 August.**

## Registration

Registration covers the **convention** (arrival tea/coffee, morning tea, buffet lunch, afternoon tea), **handouts** to delegates, plus the **dinner** which includes entertainment and drinks.

Attractive discounts are available for early registrations and for registrations of five or more from one organisation.

## Who Should Attend

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

## Convention Dinner

The CC18 convention dinner will provide an unparalleled opportunity for you to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals. Dinner includes a three course meal, drinks and live entertainment.

**Date:** Thursday 27<sup>th</sup> September

**Venue:** Sheraton on the Park, Sydney

**Time:** 6:30pm - 11:30pm

**Cost:** Included in delegates registration. Additional tickets \$275 (GST incl)

## Dress Code

**Convention and Dinner:** Business Attire

## Professional Development

**ANZIIF:** 6 CIP Points

**AICLA:** 6 CPD Points

## Sponsorship

There are sponsorship opportunities available for interested parties. For a copy of the offerings, please contact Tony Libke AICLA Chief Executive at [adminoffice@aicla.org](mailto:adminoffice@aicla.org)

## Programme

SESSION TIME	TOPIC	SPEAKER	COMPANY	POSITION
8.00 - 8.50am	Registrations & Trade Exhibition Opens			
8.50 - 9.00am	Convention Opening and Welcoming Remarks: Meg Brideson - ANZIIF			
9.00 - 10.00am	<b>Megatrends - Methods of Strategic Forecast and Six Big Digital Trends, Including Distributed Ledger Technology</b>	Dr Wen Wu	CSIRO's Data 61	Research Analyst
10.00 - 10.30am	<b>General Insurance Code of Practice - What are the Changes and Implications for the Industry?</b>	Rob Whelan	ICA	Executive Director & CEO
10.30 - 11.00am	MORNING TEA			
11.00 - 11.30am	<b>A Global Insight on Claims Trends</b>	Donna Stewart	Allianz Australia	General Manager - Long Tail Claims
11.30 - 12.00pm	<b>Cyber Insurance a Legal Perspective - Mandatory Breach Reporting, Policy Development and Emerging Claims</b>	Colin Pausey	Sparke Helmore Lawyers	Consultant
12.00 - 12.30pm	<b>Overview of Cybersecurity and Cybercrime - What is Happening in the Claims Area</b>	Paul Hurrell	Hurrell Consulting Limited	CEO and Principal Consultant
12.30 - 1.30pm	LUNCH			
1.30 - 2.30pm	<b>Panel Discussion - How Disrupters Are Using New Technologies to Reshape the Claims Process</b>	Rita Yates	Stone & Chalk	Head of Corporate Partners & Insurtech Lead
		Naby Mariam	Coverhero	CEO and Founder
		Brenton Charnley	Cover Genius	CCO
		James Peplinkhouse	Codafication	CTO
		Richard Bootle	Rundl	Co-Founder
2.30 - 3.00pm	<b>Building Cladding - Complex Insurance Liability Issues including Overseas Developments</b>	Tim Searle	Clyde & Co	Partner
3.00 - 3.30pm	AFTERNOON TEA			
3.30 - 4.00pm	<b>Fraud Indicators in Fire Investigations</b>	Greg Kelly	GKA Investigations Group	CEO & Principal Forensic Examiner
4.00 - 5.00pm	<b>The Power of Perspective</b>	Michael Crossland		Executive Coach & Author
5.00 - 5.15pm	Sponsors Prizes and Closing Remarks: Leon Briggs - AICLA/Cunningham Lindsey NZ			
6.30 - 11.30pm	GALA DINNER			

## Sponsors

### Gold Sponsors



### Silver Sponsors



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### Speaker Gifts Sponsor



### Satchel Sponsor



### Supporting Sponsors



Insurer Assist

Elements

## Convention Ticket Prices (27<sup>th</sup> September)

CONVENTION (Convention Materials, Lunch and Refreshments) AND INCLUDES ONE CONVENTION DINNER TICKET	Member AICLA, ANZIIF	Non-Member
	AUD\$ (inc.GST)	AUD\$ (inc.GST)
<b>Early Bird</b> (paid by 24 <sup>th</sup> August 2018)		
Individual registration	\$770	\$990
Multiple registration (5 or more from one company)	\$730	\$940
<b>Standard</b> (paid after 24 <sup>th</sup> August 2018)		
Individual registration	\$880	\$1,100
Multiple registration (5 or more from one company)	\$840	\$1,050
<b>Convention Dinner Only</b>	\$275	

## Registration and Payment

**For your online registration and ticket click here...**

If you have difficulty with the online registration, please contact the AICLA office on [adminoffice@aicla.org](mailto:adminoffice@aicla.org) or phone **+61 7 3229 6663**

### Cancellation and substitution policy

In the event of a registrant's inability to attend, a substitute delegate is welcome.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to fifteen (15) working days prior to the event. Regrettably, no refunds can be made after this time.

### Changes to the programme

If necessary the organising committee reserve the right to alter the programme without prior notification to delegates.

### Organising Committee

**Leon Briggs** - AICLA / Cunningham Lindsey NZ

**Hilary Pollock** - ANZIIF

**Craig Mcleod** - Crawford and Company

**Ezmari El-Ali** - Chubb Insurance

**Sherrie Morton** - AXA Corporate Solutions Assurance

**Adam Squire** - Gallagher

**Tony Libke** - AICLA

### Contact details

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Loss Adjusters (AICLA)

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ON THE PARK