

AICLA/ANZIIF

**CC22**  
Claims Convention



# NEW THINKING FOR THE CLAIMS LANDSCAPE

*Virtual assessing, forensic investigation, regulation changes, technology advances and climate change mitigation action.*



**29 SEPTEMBER 2022**

**FOUR SEASONS HOTEL, 199 GEORGE ST, SYDNEY**

**EARLY BIRD CLOSING DATE – 29 AUGUST 2022**



## ABOUT THE EVENT

This year marks the 15th Claims Convention, a successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers.

The event this year will be the first face-to-face convention since Covid-19, and we expect over 250 attendees. Delegates will benefit from face-to-face networking with professionals from across the claims industry.

Themed ***New Thinking for the Claims Landscape***, the AICLA/ANZIIF Claims Convention is designed to give claims professionals the insights and knowledge they need to tackle the key issues facing their sector both now and moving into the future.

## VENUE & ACCOMMODATION

The convention venue is the highly rated **Four Seasons Hotel Sydney, 199 George Street, Sydney, 2000**. Accommodation (King room) includes free internet access.

Competitive accommodation rates have been negotiated and bookings can be made by emailing: [res.sydney@fourseasons.com](mailto:res.sydney@fourseasons.com) and quoting code **220928AIC**. Accommodation bookings should be made as soon as possible as numbers are limited.

## REGISTRATION

The CC22 ticket includes **all convention sessions**, access to the exhibition, CC22 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

## WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

## CONVENTION & COCKTAIL FUNCTION

Following the success of last year, the format for CC22 will be a full-day convention followed immediately by a three-hour cocktail function. This format provided an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

**Date:** Thursday, 29th September 2022

**Venue:** Four Seasons Sydney

**Time:** 8:00am – 8:30pm

**Dress Code:** Business Attire

## PROFESSIONAL DEVELOPMENT

**ANZIIF:** 6 CIP Points

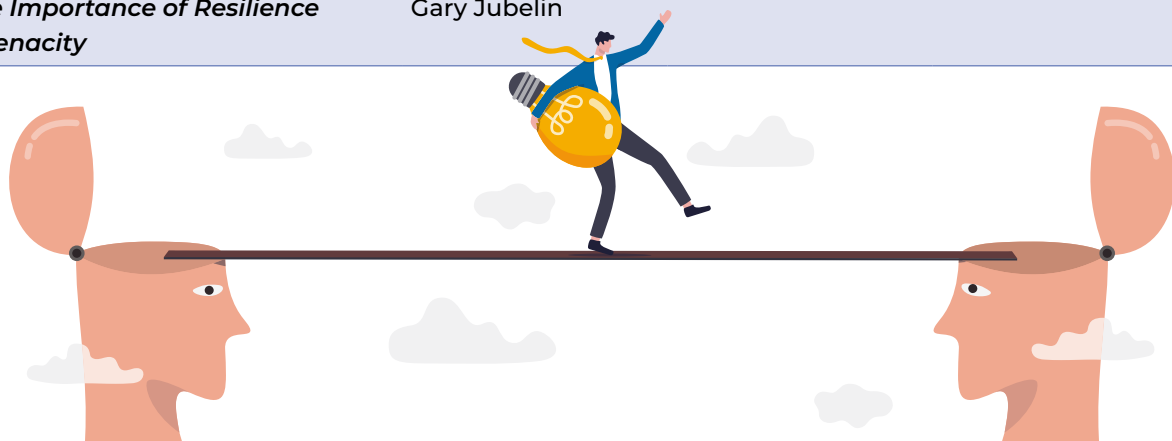
**AICLA:** 6 CPD Points





## SPEAKERS AND TOPICS

TOPIC	SPEAKER	COMPANY	POSITION
<b>PANEL</b>	Andrew Hall	ICA	CEO
<b>QLD &amp; NSW Flood Disaster Resilience</b> – Who Plays a Role? Pivot to Technology, Social Challenges & Scarcity of Resources (Materials and Labour)	Belinda Speirs	Suncorp Group	Group General Counsel
	Clare Cordingley	Sedgwick	Senior Manager, Major Events
	Darren Trott	Construct Services	Executive General Manager Clients & Customer Care
	Chad Vigar	QBE Australia	Head of Property Claims
	<b>MODERATOR:</b> Krissy Vale	Wotton + Kearney	Partner
<b>Forensic Investigation Case Study</b> – Fraud	Greg Kelly	GKA Investigations Group	Director
<b>Advances in Loss Adjusting Using Virtual Technology</b>	Chris Bennett	Crawford & Company	Head of Virtual
<b>Key and Emerging Transport Risks</b> – Technological, Environmental and Logistical Challenges	Naraya Lamart	Wotton + Kearney	Partner
<b>The New Regulatory Environment in Claims</b> – AFS Licensing	Rhys Bollen	ASIC	Insurers Team Senior Executive Leader
<b>Evolution in Claims Since Covid</b>	Alicia Hadden	Zurich	Head of Motor Claims
<b>Overview of the Current Insurance Talent Market</b>	Cameron Watson	Fuse Recruitment	Head of Strategy
	Damian Falkingham	ANZIIF	General Manager Industry Engagement
<b>How to be Employer of Choice</b>	Kimberley Jonsson	CHU	CEO
<b>Cyber Claims From a Legal Viewpoint</b>	John Moran	Clyde & Co	Partner
<b>The Importance of Resilience &amp; Tenacity</b>	Gary Jubelin		





## SPONSORS

### PLATINUM



### GOLD

### SILVER



### COCKTAIL

### SATCHEL

### WIFI

### APP



### SUPPORTING





## CONVENTION TICKET PRICES

### CONVENTION AND COCKTAIL FUNCTION

(price includes convention materials, lunch and refreshments)

	Member AICLA, ANZIIF	Non-Member
<b>Early Bird</b> (paid by 29 <sup>th</sup> August 2022)	AUD\$ (inc.GST)	AUD\$ (inc.GST)
Individual registration	\$715	\$935
Multiple registration (5 or more from one company)	\$660	\$880
<b>Standard</b> (paid after 29 <sup>th</sup> August 2022)		
Individual registration	\$825	\$1,045
Multiple registration (5 or more from one company)	\$770	\$990

## REGISTRATION & PAYMENT

**TO REGISTER ONLINE VISIT:  
[WWW.AICLA.ORG/EVENT/CC22](http://WWW.AICLA.ORG/EVENT/CC22)**

If you have difficulty with the online registration, please contact the AICLA office on [adminoffice@aicla.org](mailto:adminoffice@aicla.org) or phone +61 7 3229 6663.

## CANCELLATION & SUBSTITUTION POLICY

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

## PROGRAM CHANGES

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

## ORGANISING COMMITTEE

Glyn Lloyd	AICLA/Charles Taylor
Tony Libke	AICLA
Sara Cheong	ANZIIF
David Gow	CHU
Bob Leach	Suncorp
Sara Malins	Sedgwick NZ
Colin McEnery	Sedgwick
Sherrie Morton	AXA XL

## CONTACT DETAILS

Australasian Institute of Chartered  
 Loss Adjusters (AICLA)

Email: [adminoffice@aicla.org](mailto:adminoffice@aicla.org)

Phone: +61 7 3506 2939

Email the Four Seasons to reserve your  
 conference accommodation.

Quote conference code: 220928AIC



**FOUR SEASONS**  
 HOTELS AND RESORTS