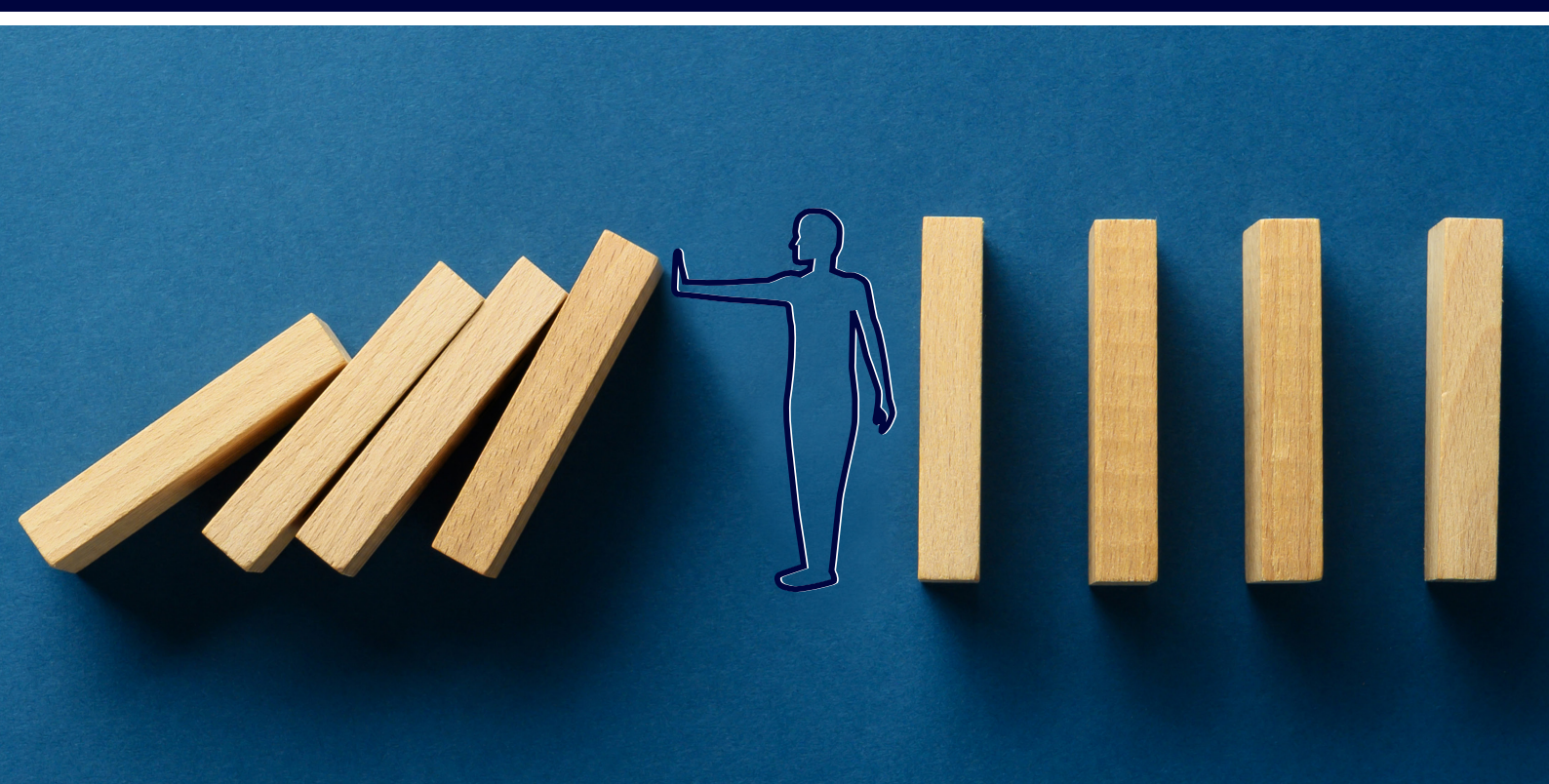


AICLA/ANZIIF

CC23
Claims Convention



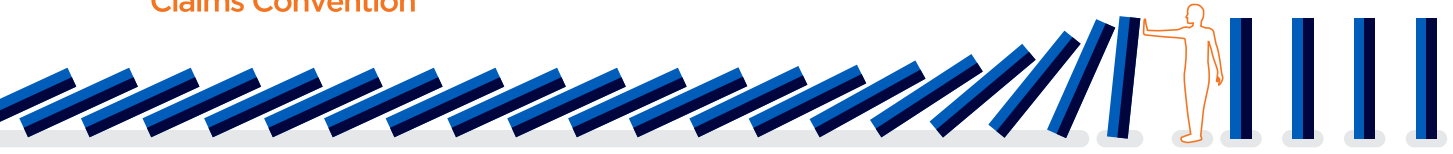
INSURANCE CLAIMS **PROACTIVITY** IN REACTIVE SITUATIONS



28 SEPTEMBER 2023

SOFITEL SYDNEY WENTWORTH, 61-101 PHILLIP ST SYDNEY

EARLY BIRD CLOSING DATE – 31 AUGUST 2023



ABOUT THE EVENT

This year marks the 16th Claims Convention, a successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers.

Following the success of CC22, we expect over 300 attendees. Delegates will benefit from face-to-face networking with professionals from across the claims industry.

Themed **Insurance Claims – Proactivity in Reactive Situations**, the AICLA/ANZIIF Claims Convention is designed to give claims professionals the insights and knowledge they need to tackle the key issues facing their sector both now and moving into the future.

Venue & Accommodation

The convention venue is the highly rated **Sofitel Sydney Wentworth**, 61-101 Phillip St, Sydney.

Competitive accommodation rates have been negotiated and bookings can be made by emailing H3665@sofitel.com and quoting code **CLA270923**.

Accommodation bookings should be made as soon as possible as numbers are limited.

Registration

The CC23 ticket includes **all convention sessions**, access to the exhibition, CC23 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

Who Should Attend

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

Convention & Cocktail Function

The format for CC23 will be a full-day convention followed immediately by a three-hour cocktail function. This format has proved popular in recent years, and provides an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

Date: Thursday, 28th September 2023
Venue: Sofitel Sydney Wentworth
Time: 8:00am – 8:30pm
Dress Code: Business Attire

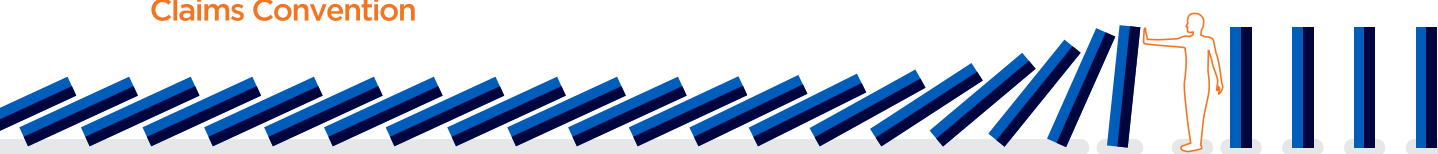
Professional Development

ANZIIF: 6 CIP Points
AICLA: 6 CPD Points

Sponsorship

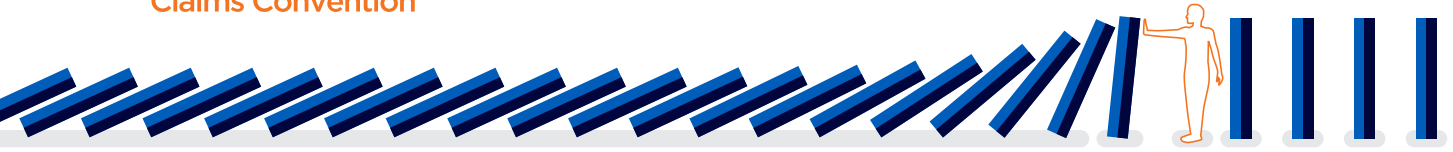
Sponsorship opportunities are available.

Please contact Tony Libke, AICLA Chief Executive at adminoffice@aicla.org for a copy of the offerings.



TOPICS AND SPEAKERS

TOPIC	SPEAKER	COMPANY	POSITION
Emergency Room: Trust is the Key (Cyber)	Geoff Leeming	Pragma	Partner
Obligations & Expectations – Environmental, Social & Governance	Willem Overbosch	SDG Align	Co-Founder & CEO
Seeing the Forest for the Trees – Power of Claims Data	Poppy Foxton	Honan	National Head of Corporate Insurance & Risk Solutions
The World Has Become a Riskier Place – Navigating the Natural Catastrophe Claims Landscape	Derek Martin	Munich RE	Head of Claims, Australasia
Modern Work Trends – Employer Employee Balance	Madeleine Martin	Fuse Recruitment	National Manager, Insurance & Wealth Management
Motor Vehicle and Other Lithium Battery Failures	Anthony Baker/ Emma Sutcliffe	Allianz/ EV FireSafe	Head of Claims, Australia Director
Panel – Disaster Event Response by Industry	Liam Walter	ICA	Senior Manager, Mitigations and Catastrophe Management
	Lilly Broodbank	Suncorp	Executive Manager, Disaster Management
	Phil Marshall	Sedgwick	Executive MCL Adjuster
	Darren Trott	Ambrose Construct Group	General Manager Business Development
	Prue Willsford	ANZIIF	CEO
A Client's Perspective – The Claims Journey Through a Different Lens	Angela Vella	Brambles Limited	Senior Manager, Group Insurance
AI in Insurance Claims – Weighing the Benefits and Risks	Brett Rutledge	SENSEMAP	Strategic Director
Dumb and Dumber: Clueless Crims and Other Colourful Characters	Kate McClymont		Investigative Reporter



SPONSORS

PLATINUM



GOLD



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COCKTAIL



MORNING TEA



LUNCH



APP



WIFI



SACHEL

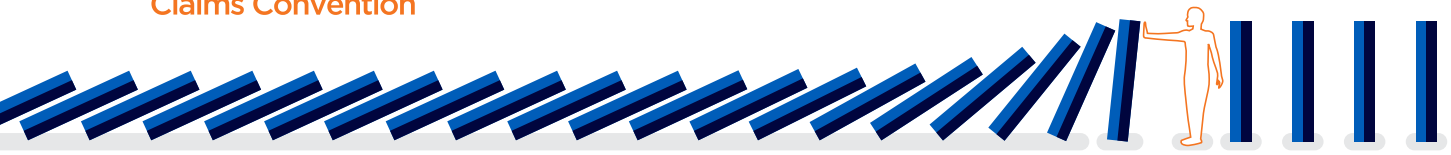


SUPPORTING



SPEAKER GIFTS





CONVENTION TICKET PRICES

CONVENTION AND COCKTAIL FUNCTION

(price includes convention materials, lunch and refreshments)

	Member AICLA, ANZIIF	Non-Member
Early Bird (paid by 31 st August 2023)	AUD\$ (inc.GST)	AUD\$ (inc.GST)
Individual registration	\$715	\$935
Multiple registration (5 or more from one company)	\$660	\$880
Standard (paid after 31 st August 2023)		
Individual registration	\$825	\$1,045
Multiple registration (5 or more from one company)	\$770	\$990

Registration & Payment

TO REGISTER ONLINE VISIT:
WWW.AICLA.ORG/EVENT/CC23

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org or phone +61 7 3506 2939.

Cancellation & Substitution Policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

Program Changes

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

Organising Committee

Glyn Lloyd	AICLA/Charles Taylor
Tony Libke	AICLA
Adrian Libke	AICLA
Mark Silveira	ANZIIF
Barbara Maruno	ANZIIF
David Gow	CHU
Bob Leach	Suncorp
Sara Malins	Sedgwick NZ
Colin McEnergy	Sedgwick
Sherrie Morton	AXA XL
Nicole Platt	Swiss Re

Contact Details

Australasian Institute of Chartered
 Loss Adjusters (AICLA)

Email: adminoffice@aicla.org

Phone: +61 7 3506 2939

Email the Sofitel Sydney Wentworth to
 reserve your conference accommodation.

Quote conference code: *CLA270923*

S O F I T E L
 HOTELS & RESORTS

SYDNEY WENTWORTH