

AICLA/ANZIIF

CC24
Claims Convention



Claims Under the Microscope

DRIVING BETTER
OUTCOMES

26 September 2024



SOFITEL SYDNEY WENTWORTH, 61-101 PHILLIP ST SYDNEY
EARLY BIRD CLOSING DATE – 31 AUGUST 2024

ABOUT THE EVENT

Last year's convention was a sell-out with 400 attendees and we expect strong demand again this year.

This year marks the 17th Claims Convention, a highly successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers.

Delegates will benefit from face-to-face networking with professionals from across the claims industry and the event is an ideal opportunity for sponsors to interact with loss adjusters, brokers and insurers.

Themed ***Claims Under the Microscope – Driving Better Outcomes***, with claims under increasing scrutiny the AICLA/ANZIIF Claims Convention is designed to give professionals the insights and knowledge they need to tackle the key issues facing the insurance sector both now and moving into the future.

VENUE & ACCOMMODATION

The convention venue is the highly rated **Sofitel Sydney Wentworth**, 61-101 Phillip St, Sydney.

Competitive accommodation rates have been negotiated and bookings can be made by emailing h3665@sofitel.com and quoting code **AIC260924**.

Accommodation bookings should be made as soon as possible as numbers are limited.

REGISTRATION

The CC24 ticket includes **all convention sessions**, access to the exhibition, CC24 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CONVENTION & COCKTAIL FUNCTION

The format for CC24 will be a full-day convention followed immediately by a three-hour cocktail function. This format has proved popular in recent years, and provides an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

Date: Thursday, 26th September 2024

Venue: Sofitel Sydney Wentworth

Time: 8:00am – 8:30pm

Dress Code: Business Attire

PROFESSIONAL DEVELOPMENT

ANZIIF: 6 CIP Points

AICLA: 6 CPD Points

SPONSORSHIP

Sponsorship opportunities are available.

Please contact Adrian Libke, AICLA Chief Executive at adminoffice@aicla.org for a copy of the offerings.



TOPICS AND SPEAKERS

TOPIC	SPEAKER	COMPANY	POSITION
<i>Findings of the Parliamentary Flood Inquiry</i>	Dr Daniel Mulino	Federal Parliament MP	<i>Chair of Standing Committee on Economics</i>
<i>Antarctica Environmental Oil Contamination Claims</i>	Dr Rebecca McWatters	Australian Antarctic Division	<i>Team Leader for the Bioremediation program</i>
	Nicholas Ackers	AICLA / Technical Assessing	<i>President / State Manager Tasmania</i>
<i>An Introduction to Heavy Vehicle Claims, Challenges and the Future</i>	Richard Gibson	National Transport Insurance	<i>National Manager Supply Chain and Incident Response</i>
<i>Lithium Batteries – Myth vs Reality</i>	Chris Bennett	Crawfords	<i>Head of Virtual, Motor, and Fusion</i>
	Chris Kenyon-Edwards	Burgoynes	<i>Forensic Fire & Explosion Investigator</i>
<i>Productivity Losses for Professionals – Cyber and Other Perils</i>	Jillian Pancott	Sedgwick	<i>Director, Forensic Accounting Services</i>
PANEL: <i>Insurance Industry Flood Response – Lessons Learned</i>	Kylie Macfarlane	ICA	<i>Chief Operating Officer</i>
	Emma Curtis	AFCA	<i>Lead Ombudsman – Insurance</i>
	Diego Ascani	Sedgwick	<i>Chief Executive Officer</i>
	Robert Leach	Suncorp	<i>Executive Manager SME Property & Short Tail Claims</i>
	Katrina Shanks – Moderator	ANZIIF	<i>Chief Executive Officer</i>
<i>Extreme Weather and Natural Catastrophe Maritime Challenges</i>	Ben Healy	AXA XL	<i>Marine Hull and Liabilities AUS & NZ</i>
<i>The Rise in AI and Its Use in Insurance Claims</i>	Dr Rita Matulionyte	Macquarie University	<i>Associate Professor/ Director of Bachelor of Laws (Honours) Program</i>
<i>Up in smoke? – Arson Claims Impact on Insurance Availability</i>	Tim Koepler	Charles Taylor	<i>Executive Adjuster</i>
<i>How to Beat a Crisis</i>	Megan Miller	Brand Miller	<i>Crisis Management Expert</i>

SPONSORS

PLATINUM



GOLD

BENTINO



SILVER



COCKTAIL



APP



WIFI



MORNING TEA



LUNCH



AFTERNOON TEA



SPEAKER GIFTS



SACHEL



SUPPORTING



AICLA



ANZIIF

CONVENTION TICKET PRICES

CONVENTION AND COCKTAIL FUNCTION

(price includes convention materials, lunch and refreshments)

	Member AICLA, ANZIIF	Non-Member
Early Bird (paid by 31 st August 2024)	AUD\$ (inc GST)	AUD\$ (inc GST)
Individual registration	\$765	\$985
Multiple registration (5 or more from one company)	\$710	\$930
Standard (paid after 31 st August 2024)		
Individual registration	\$875	\$1,095
Multiple registration (5 or more from one company)	\$820	\$1,040

REGISTRATION & PAYMENT

TO REGISTER ONLINE VISIT:
WWW.AICLA.ORG/EVENT/CC24

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org or phone +61 7 3506 2939.

Cancellation & Substitution Policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

Program Changes

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

ORGANISING COMMITTEE

Nicholas Ackers	AICLA/Technical Assessing
Tony Libke	AICLA
Adrian Libke	AICLA
Glyn Lloyd	AICLA/ Charles Taylor
Mark Silveira	ANZIIF
Rachel Magill	ANZIIF
David Gow	CHU
Bob Leach	Suncorp
Colin McEnery	AICLA/Sedgwick
Sherrie Morton	Aveo Group
Ben Szczerbrinski	CGU

CONTACT DETAILS

Australasian Institute of Chartered
Loss Adjusters (AICLA)

Email: adminoffice@aicla.org

Phone: +61 7 3506 2939

**Email the Sofitel Sydney Wentworth
to reserve your
conference accommodation.**

Email: h3665@sofitel.com

Quote conference code: AIC260924

S O F I T E L
HOTELS & RESORTS

SYDNEY WENTWORTH

