





Claims Under the Microscope

DRIVING BETTER OUTCOMES

26 September 2024

SOFITEL SYDNEY WENTWORTH, 61 101 PHILLIP ST SYDNEY

EARLY BIRD CLOSING DATE - 31 AUGUST 2024



ABOUT THE EVENT

Last year's convention was a sell-out with 400 attendees and we expect strong demand again this year.

This year marks the 17th Claims Convention, a highly successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers.

Delegates will benefit from face-to-face networking with professionals from across the claims industry and the event is an ideal opportunity for sponsors to interact with loss adjusters, brokers and insurers.

Themed *Claims Under the Microscope*– *Driving Better Outcomes*, with claims under increasing scrutiny the AICLA/ANZIIF Claims Convention is designed to give professionals the insights and knowledge they need to tackle the key issues facing the insurance sector both now and moving into the future.

VENUE & ACCOMMODATION

The convention venue is the highly rated **Sofitel Sydney Wentworth**, 61-101 Phillip St, Sydney.

Competitive accommodation rates have been negotiated and bookings can be made by emailing h3665@sofitel.com and quoting code AIC260924.

Accommodation bookings should be made as soon as possible as numbers are limited.

REGISTRATION

The CC24 ticket includes **all convention sessions**, access to the exhibition, CC24 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CONVENTION & COCKTAIL FUNCTION

The format for CC24 will be a full-day convention followed immediately by a three-hour cocktail function. This format has proved popular in recent years, and provides an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

Date: Thursday, 26th September 2024

Venue: Sofitel Sydney Wentworth

Time: 8:00am – 8:30pm

Dress Code: Business Attire

PROFESSIONAL DEVELOPMENT

ANZIIF: 6 CIP Points **AICLA:** 6 CPD Points

SPONSORSHIP

Sponsorship opportunities are available.

Please contact Adrian Libke, AICLA Chief Executive at adminoffice@aicla.org for a copy of the offerings.



PLANNED TOPICS

- Federal Parliamentary Flood Inquiry Chair Presentation
- Lithium Batteries Increase in Fire Risk
- Environmental Claim Oil Contamination
- Climate Change Marine Issues Impacts
- Al Use in The Settlement of Claims
- Heavy Motor Vehicle Claims

- Management How To Beat A Crisis
- A Broker's View Claims Through a Different Lense
- Arson Claims Impact on Insurance **Availability**
- PANEL: The insurance industry response to the 2022 and subsequent flood events and how the industry is better prepared to respond in the future.

SPONSORS

PLATINUM

GOLD







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COCKTAIL

APP

WIFI



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MORNING TEA



LUNCH



AFTERNOON TEA

SUPPORTING



SPEAKER GIFTS





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CONVENTION TICKET PRICES

CONVENTION AND COCKTAIL FUNCTION (price includes convention materials, lunch and refreshments)	Member AICLA, ANZIIF	Non-Member
Early Bird (paid by 31st August 2024)	AUD\$ (inc GST)	AUD\$ (inc GST)
Individual registration	\$765	\$985
Multiple registration (5 or more from one company)	\$710	\$930
Standard (paid after 31st August 2024)		
Individual registration	\$875	\$1,095
Multiple registration (5 or more from one company)	\$820	\$1,040

REGISTRATION & PAYMENT

TO REGISTER ONLINE VISIT: WWW.AICLA.ORG/EVENT/CC24

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org or phone +61 7 3506 2939.

Cancellation & Substitution Policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

Program Changes

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

ORGANISING COMMITTEE

Nicholas Ackers AICLA/Technical Assessing

Tony Libke AICLA Adrian Libke AICLA

Glyn Lloyd AICLA/ Charles Taylor

Mark SilveiraANZIIFRachel MagillANZIIFDavid GowCHUBob LeachSuncorp

Colin McEnery AICLA/Sedgwick
Sherrie Morton Aveo Group

Ben Szczerbrinski CGU

CONTACT DETAILS

Australasian Institute of Chartered Loss Adjusters (AICLA)

Email: adminoffice@aicla.org

Phone: +61 7 3506 2939

Email the Sofitel Sydney Wentworth to reserve your conference accommodation.

Email: h3665@sofitel.com Quote conference code: AIC260924

SOFITEL

HOTELS & RESORTS

SYDNEY WENTWORTH