

AICLA/ANZIIF

**CC25**  
Claims Convention



# NEW FRONTIERS and Disruptions in Claims



**17 SEPTEMBER 2025**

**HILTON SYDNEY 488 GEORGE STREET SYDNEY NSW**

**EARLY BIRD CLOSING DATE – 31 JULY 2025**

## ABOUT THE EVENT

This year marks the 18th Claims Convention, a highly successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers with over 350 attendees last year and we expect strong demand again this year.

We are delighted to host this year's event in a **larger venue, which will allow us to welcome more delegates and exhibitors**. In addition, we've moved the event forward by one week to avoid the AFL Grand Final, which enables increased participation from Victorian attendees.

Delegates will benefit from face-to-face networking with professionals from across the claims industry and the event is an ideal opportunity for sponsors to interact with loss adjusters, brokers and insurers.

Themed ***New Frontiers & Disruptions in Claims***, with claims under increasing scrutiny the AICLA/ANZIIF Claims Convention is designed to give professionals the insights and knowledge they need to tackle the key issues facing the insurance sector both now and moving into the future.

## VENUE & ACCOMMODATION

The convention venue is the highly rated **Hilton Sydney**, 488 George St, Sydney NSW 2000.

Competitive accommodation rates have been negotiated and bookings can be made by [clicking here...](#)

Accommodation bookings should be made as soon as possible as numbers are limited.

## REGISTRATION

The CC25 ticket includes **all convention sessions**, access to the exhibition, CC25 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

## WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

## CONVENTION & COCKTAIL FUNCTION

The format for CC25 will be a full-day convention followed immediately by a three-hour cocktail function. This format has proved popular in recent years, and provides an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

**Date:** Wednesday, 17 September 2025

**Venue:** Hilton Sydney

**Time:** 8:00am – 8:30pm

**Dress Code:** Business Attire

## PROFESSIONAL DEVELOPMENT

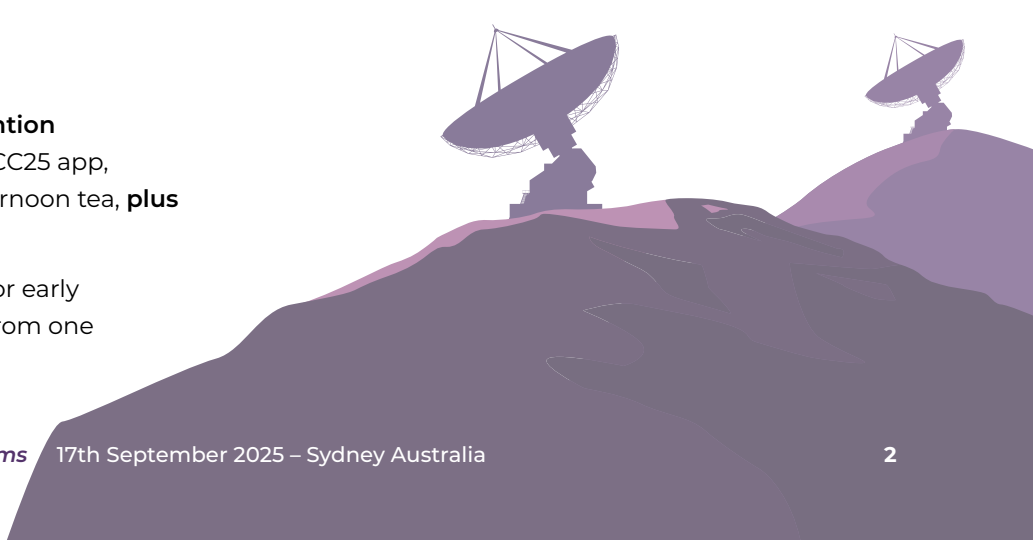
**ANZIIF:** 6 CIP Points

**AICLA:** 6 CPD Points

## SPONSORSHIP

Sponsorship opportunities are available.

Please contact Adrian Libke, AICLA Chief Executive at [adminoffice@aicla.org](mailto:adminoffice@aicla.org) for a copy of the offerings.



## PLANNED TOPICS

The convention will feature a diverse range of speakers and topics, and include a panel discussion.

### TOPICS PLANNED INCLUDE:

- The state of the insurance market, recent advancements, and future challenges
- Industry Performance Against Code Standards – Opportunities for Improvement
- General Insurance AI and the issues of introducing documents as evidence
- Hard to Place Risks – Lloyds Syndicates (How they operate)
- Navigating Claims: The Evolving Role of the Claims Broker
- Vulnerability How to Identify & What are Individuals' Responsibilities – PANEL
- Fraudulent Trends in Claims
- 3 x 10min Insuretech Presentations
- Wellbeing Survey: I work in Insurance – Don't hate me
- Lifestyle Speaker

## SPONSORS

### PLATINUM



### GOLD

**BENTINO**



### SILVER



**HALLIWELL**



**Nearmap**

### COCKTAIL



### APP



### SATCHEL



### MORNING TEA



### LUNCH



### SPEAKER GIFTS



### SUPPORTER



## CONVENTION TICKET PRICES

### CONVENTION AND COCKTAIL FUNCTION

(price includes convention materials, lunch and refreshments)

	Member AICLA, ANZIIF	Non-Member
<b>Early Bird</b> (paid by 31 <sup>st</sup> July 2025)	AUD\$ (inc GST)	AUD\$ (inc GST)
Individual registration	\$770	\$990
Multiple registration (5 or more from one company)	\$715	\$935
<b>Standard</b> (paid after 31 <sup>st</sup> July 2025)		
Individual registration	\$880	\$1,100
Multiple registration (5 or more from one company)	\$825	\$1,045

### REGISTRATION & PAYMENT

**TO REGISTER ONLINE VISIT:**  
**[WWW.AICLA.ORG/EVENT/CC25](http://WWW.AICLA.ORG/EVENT/CC25)**

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org or phone +61 7 3506 2939.

### Cancellation & Substitution Policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

### Program Changes

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

### ORGANISING COMMITTEE

Nicholas Ackers	AICLA/Charles Taylor
Adrian Libke	AICLA
Glyn Lloyd	AICLA/Charles Taylor
Mark Silveira	ANZIIF
David Gow	CHU
Colin McEnery	Sedgwick
Sherrie Morton	Aveo Group
Ben Szczerbrinski	CGU
Tony Libke	AICLA

### CONTACT DETAILS

#### AICLA

Email: adminoffice@aicla.org

Phone: +61 7 3506 2939

Reserve your conference accommodation at Hilton Sydney by clicking on the logo below.

