

AICLA/ANZIIF

CC26
Claims Convention



The Evolution of Claims

FROM RESPONSE TO STRATEGY



9 SEPTEMBER 2026

SOFITEL WENTWORTH 61-101 PHILLIP ST, SYDNEY NSW

EARLY BIRD CLOSING DATE – 14 AUGUST 2026

ABOUT THE EVENT

This year marks the 19th Claims Convention, a highly successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers with over 350 attendees last year and we expect strong demand again this year.

We are delighted to host this year's event in a larger venue, which will allow us to welcome more delegates and exhibitors. In addition, we've moved the event forward by one week to avoid the AFL Grand Final, which enables increased participation from Victorian attendees.

Delegates will benefit from face-to-face networking with professionals from across the claims industry and the event is an ideal opportunity for sponsors to interact with loss adjusters, brokers and insurers.

Themed ***The Evolution of Claims – From Response to Strategy***, with claims under increasing scrutiny the AICLA/ANZIIF Claims Convention is designed to give professionals the insights and knowledge they need to tackle the key issues facing the insurance sector both now and moving into the future.

VENUE & ACCOMMODATION

The convention venue is the highly rated **Sofitel Wentworth** 61-101 Phillip St, Sydney NSW.

Competitive accommodation rates have been negotiated, and bookings can be made by via this ***Exclusive Link...***

Accommodation bookings should be made as soon as possible as numbers are limited.

REGISTRATION

The CC26 ticket includes **all convention sessions**, access to the exhibition, CC26 app, handouts, lunch, morning and afternoon tea, **plus cocktail function**.

Attractive discounts are available for early registrations and for five or more from one organisation.

WHO SHOULD ATTEND

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

CONVENTION & COCKTAIL FUNCTION

The format for CC26 will be a full-day convention followed immediately by a three-hour cocktail function.

This format has proved popular in recent years, and provides an unparalleled opportunity to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals.

Date: Wednesday, 9 September 2026

Venue: Sofitel Wentworth Sydney

Time: 8:00am – 8:30pm

Dress Code: Business Attire

PROFESSIONAL DEVELOPMENT

ANZIIF: 6 CIP Points

AICLA: 6 CPD Points

SPONSORSHIP

Sponsorship opportunities are available.

Please contact Adrian Libke for a copy of the sponsorship offerings at: **adminoffice@aicla.org**



SPONSORS

PLATINUM



GOLD



SILVER



COCKTAIL

SPEAKER GIFTS



SACHEL

APP



LUNCH

MORNING TEA



AFTERNOON TEA

SUPPORTING



PLANNED TOPICS

The convention will feature a diverse range of speakers and topics, and include a panel discussion.

TOPICS PLANNED INCLUDE:

- *The Rise of Strata – Complex Claims Case Study*
- *Case Study Cargo Spill M1 – Motor Claims / Liabilities*
- *Tobacco Wars – Firebombing*
- *Panel: Claim Performance for Loss Adjusters / Response and Performance*
- *Motor Claims – Right to Drive*
- *Driving Positive Policyholder Outcomes*
- *Unique Elements of CAT activity in Australia, and the Accumulation Impact of Multiple Weather Events*

ORGANISING COMMITTEE

Darrell Stops	AICLA/Elders Insurance
Adrian Libke	AICLA
Glyn Lloyd	AICLA/Charles Taylor
Mark Silveira	ANZIIF
Christina Tran-Pham	AICLA
David Gow	CHU
Colin McEnery	Sedgwick
Sherrie Morton	Aveo Group
Ben Szczerbrinski	CGU



CONVENTION TICKET PRICES

CONVENTION AND COCKTAIL FUNCTION

(price includes convention materials, lunch and refreshments)

	Member AICLA, ANZIIF	Non-Member
Early Bird <i>(paid by 14th August 2026)</i>	AUD\$ <i>(inc GST)</i>	AUD\$ <i>(inc GST)</i>
Individual registration	\$770	\$990
Multiple registration <i>(5 or more from one company)</i>	\$715	\$935
Standard <i>(paid after 14th August 2026)</i>		
Individual registration	\$880	\$1,100
Multiple registration <i>(5 or more from one company)</i>	\$825	\$1,045

REGISTRATION & PAYMENT

TO REGISTER ONLINE VISIT:
WWW.AICLA.ORG/EVENT/CC26

If you have difficulty with the online registration, please contact the AICLA office on adminoffice@aicla.org.

Cancellation & Substitution Policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Substitutions can be made up to seven (7) days prior to the event.

Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to twenty one (21) days prior to the event. Regrettably, no refunds can be made after this time.

Program Changes

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

CONTACT DETAILS

AICLA

Phone: +61 7 3506 2939

Email: adminoffice@aicla.org

Reserve your conference accommodation at Sofitel Wentworth Sydney by clicking the logo below.

S O F I T E L
 HOTELS & RESORTS
 SYDNEY WENTWORTH

