



## FROM THE INSTITUTE PRESIDENT, LEON BRIGGS

Dear Member,

Although most of us travel in our jobs, some locally, some regionally and some farther afield; one of the great privileges of being President of AICLA is the chance to travel and meet members. April is the busiest month for AICLA as it brings together both the Asian Claims Convention and also the visit to various countries in Asia.

This year the convention was held in Bali. Whilst it had the added advantage of being a very nice and relaxing venue, it was chosen for two reasons: ease of access and the fact that we had not yet held the convention in Indonesia. Clearly the choice was well received with some 140 attendees from 15 different countries present – a record for the convention. It is one of the longer conferences on the insurance calendar, with two full days of presentations across a wide range of subjects – 14 different presentations in all. We received excellent feedback on the content and format of the convention and next year's event will likely be held in April 2019 in Phnom Phen, capital of Cambodia.

At the conference dinner it was also my pleasure to award the Charles Buchanan Prize to Nguyen Son of Vietnam and the Carey Bird Scholarship to Ms Februzi Nasution from Indonesia. Congratulations to both of them for their hard work. The question for the 2018 Cary Bird Scholarship has just been released and has been written with the intention of appealing to a wide range of members. With a prize of either attending the convention in Asia, the conference in Sydney or A\$3,000 in cash, it is a fantastic opportunity and I encourage members to consider entering.

Following the convention Tony Libke (AICLA CEO), Andrew Khoo (International Division Chairman) and I visited members in Asia. This region is the largest by membership, with almost 30% of AICLA members belonging to the international division. Having already

been in Indonesia, we then visited Singapore, Malaysia, Thailand and Hong Kong; the five countries with the most members. In most locations we met with the local institute (either the local loss adjusters' institute or the local national insurance institute, or both) had lunch or dinner with members, and provided a technical presentation. In total we met over 100 current and prospective members.

We also had the good fortune to meet with the President and CEO of CILA, who were travelling through Singapore at the same time that we were. Although there are areas of overlap between our operations, most notably in Asia, we do not see ourselves as bitter rivals. Both organisations have a common goal of improving the practice of loss adjusting, both for the benefit of the community and for loss adjusters themselves. Our dialogue with them continues, including a meeting when I am in the UK in early May.

Although it was two weeks away from my regular job, it was pleasing to see the level of support for the profession of loss adjusting, and for professionalism of loss adjusters. Long may it continue!

**Kind regards**

**Leon Briggs, Chartered Loss Adjuster  
President - AICLA**

## NEW AND ELEVATED MEMBERS

**Congratulations to the following new and recently elevated members:**

### NEW MEMBERS

Name	Class	Division
York Bin (Max Lim)	Provisional	Int. Myanmar
Terry Hogan	Affiliate	Victoria
George Hattingh	Affiliate	New Zealand
James Owen	Affiliate	Western Australia

### ELEVATIONS

Name	Class	Division
David Punter	Associate	New South Wales
John Senior	Associate	New Zealand

AICLA/ANZIIF

# CC18

Claims Convention

## BEST PRACTICE IN CLAIMS

27th September 2018

The joint AICLA/ANZIIF Claims Convention will be held at the Sheraton on the Park Sydney on **Thursday 27 September 2018**. This will be the 12th Claims Convention and, following a record number of attendees in 2017, it is expected that the event will be widely supported by the insurance claims community.

The organizing committee is currently working on a high quality, diverse program for the convention.

A Trainee Loss Adjusters workshop will be held in Sydney on **Wednesday 26 September**. Further information will be forwarded in the near future.

## CAREY BIRD SCHOLARSHIP

The Carey Bird Scholarship for 2018 is now open for entries. AICLA members are encouraged to enter for this major award, which recognises a loss adjuster by way of a written submission covering a practical claim's scenario.

The closing date for the award is **15 June**. For full details please [click here](#).

## INSURANCE INDUSTRY AWARDS

ANZIIF has advised that the Australian Insurance Industry Awards are open for submissions until the 7th of May. [Click here for the award categories and submission criteria guide](#).

## SOUTH AUSTRALIA

The SA Division held an Educational Seminar with the topic being "Effects, concerns and issues with building movement claims" on 13 March 2018.

Gavin Park of GP Forensic Consulting Engineers spoke about the soil conditions in and around South Australia, focusing on what movement can be expected and the damage which is generally sighted, given the circumstances surrounding the claims we experience every day.

Michael Tilley of HWL Ebsworth Lawyers gave his opinion on the findings in the Victorian Supreme Court case *Guastalegname, Nunzia v Australian Associated Motor Insurers Ltd* [2017] VCS 420, and the impact it may have on future claims for building movement where storm and water leaks have been noted as contributing factors.

The seminar was well supported with 60 registered Loss Adjusters and Insurer's claims staff in attendance, ending the day with a quiet drink to chat about the discussions just held and network with colleagues.

Another training seminar is scheduled to be held in August/September 2018, and we will let you know more, as details come to hand.

## NEW SOUTH WALES

The NSW Division will be holding its annual July lunch at Kirribilli Yacht Squadron on Friday 27 July 2018. Invitations will be sent out in mid-June and members are encouraged to book promptly after this time to avoid disappointment. The day promises to be a great success with excellent entertainment. Look forward to seeing you there.



**AICLA offers members the opportunity to advertise positions vacant in LA News.**

The cost is \$300.00 (+ GST) and the advertisement will be run for one month. The advertisements also appear on the AICLA website [www.aicla.org](http://www.aicla.org).

If you wish to advertise, please send information to [adminoffice@aicla.org](mailto:adminoffice@aicla.org).

Advertisers can remain anonymous with job applicants responding direct to AICLA.

## ASIAN CLAIMS CONVENTION 2018

As reported by the President, the Asian Claims Convention for 2018 held in Bali, Indonesia from 11 to 13 April, was highly successful.

Copies of speaker PowerPoint presentations are **available here**. The password for the members' section of the website is **aicla2018**.



**For further photos click here.**

We wish to acknowledge the support of the sponsors for the event, which were:

- Platinum Sponsor: **International Recovery Services (IRS)**
- Gold Sponsors: **Envista Forensics, Steamatic, Hawkins and Forensic Services**
- Other Sponsors: **MDD Forensic Accountants, Burgoyne, Belfor, Thornton Tomasetti and Approved Group International.**

## INTERNATIONAL

Following ACC18, the President, CEO and International Division Chairman visited members and other industry bodies in Singapore, Kuala Lumpur, Bangkok and Hong Kong. The meetings were well supported and we thank those members who took the opportunity to come along to the information sessions.

**For further photos please click here.**





## ON-LINE CPD

### WIRELESS – A UNIVERSAL TECHNOLOGY

Time for a look at the world outside loss adjusting, although as loss adjusters we do owe much to what is now discussed.

Nearly every one of us takes for granted that we can listen to the radio, watch television, use our smartphones, have internet access without a cable, even operate garage doors remotely and use just about every convenience we enjoy today. In addition our aircraft are safely controlled, as are our ships, police, ambulance, fire appliances, taxis and even (unfortunately) the military. 'Of course,' you say...

Yet all these conveniences — indeed mostly necessities — each of which is made possible by various inventions as time has passed, is ultimately due to a single invention, that of wireless. The transmission of intelligence through air — or rather through space.

At this stage, most people think of Marconi, an interesting character. He was by no means impecunious and labouring away in some sparsely equipped back room. Far from that, he grew up on a large estate in Italy, where many of his wireless experiments took place, and at age 20 he had a personal butler who assisted him with these. Later experiments took place from his private yacht...

Notable too is something common to many inventors. Despite all his efforts to communicate with the government of the day, he was not taken seriously. At least not in his home land... at first! He had to travel to England in order to get a fair hearing, and many of his experiments took place from there.

But, despite popular belief, Marconi was not the inventor of wireless. That honour belongs to Heinrich Hertz, who discovered in about 1895 that sparks in one circuit could be made to cause sparks in another some (quite short) distance away, with no wire joining them. That discovery proved the theoretical forecasts of James Maxwell in 1864, when he was just 33.

What Marconi did was make wireless a practical utility particularly for ships, the rescue of many from the ill-fated Titanic being a good example of its utility. Marconi was also a businessman, developing a virtual monopoly on ship's wireless, with operators as well as apparatus owned by his company.

Of course many developments have followed, including television, in itself with a history much misunderstood. So much flows from those early inventions that we needed two papers to cover the subject, right up to what digital radio and TV actually mean. To access the members' section of the website, please use the password **aicla2018**.



### Senior Liability Adjuster positions in Brisbane, Sydney & Perth

Echelon Loss Adjusting ("ELA") is a division of Echelon Australia Pty Ltd and was established in 2004 as a national, specialist liability loss adjusting and investigation practice. Due to growth in our business, ELA has an exciting opening for three (3) permanent full time Senior Liability Adjusters to join our teams in Brisbane, Sydney and Perth.

The successful candidates must have a minimum of five (5) years' experience, be self-motivated, have an ability to work well with people and possess strong time management and report writing skills.

The responsibilities of the role are interesting in terms of the diverse nature of the functions needed to be performed. More specifically, the duties include:

- Managing a portfolio of mixed liability claims
- Provision of high quality written investigation reports
- Professional handling of claims
- Contribution to strategic planning and direction of Echelon Loss Adjusting
- Maintaining knowledge and understanding of loss adjusting best practice and emerging trends
- Adherence to the Professional Code of Conduct of Australasian Chartered Institute of Loss Adjustors

This roles offers an attractive package that includes a competitive salary, motor vehicle allowance, and participation in a company bonus scheme.

Please apply via email to:

**humanresources@jlta.com.au**

John Van Wetering

National Manager – Loss Adjusting

0418 422 787