



**FROM THE
INSTITUTE PRESIDENT,
LEON BRIGGS**

Dear Member,

Some of us are lucky – I started my holiday today. Some of us are less lucky – I only have 8 working days to go and I am back at work.

This has been a busy year for AICLA with conferences, education changes and contract renewals. It is often with trepidation that we take on new tasks, and becoming President was no exception; but the year has flown by with a lot of work, but no panic or animosity.

Everywhere I travel I meet people who are pleased to be loss adjusters, and pleased to be working with loss adjusters. Although it has its moments, insurance is a marvellous industry to be in and loss adjusting is a great career to have.

As the year ends I would like to thank all of the people that have given of their time to make the profession better: Division Councils and chairs, those working to help educate loss adjusters and assist in the organisation of functions and conferences, and those at AICLA Brisbane – Gemma, Adrian, Ash & Clare.

Particularly though, this year has been made exceedingly easy to navigate thanks to the work of our CEO, Tony Libke. His organisation has made the job of being President that much easier.

I hope you all have a chance to relax and catch up with family and friends, and I look forward to meeting many of you again next year.

Kind regards

Leon Briggs, Chartered Loss Adjuster
President - AICLA

**Best Wishes from
the AICLA Office**

Tony, Adrian, Ash and Clare wish all members and their families an enjoyable and peaceful Christmas and New Year.

NEW AND ELEVATED MEMBERS

Congratulations to the following new and recently elevated members:

NEW MEMBERS

Name	Class	Division
Amy Crooks	Provisional	New South Wales
Daniel Cole	Provisional	New South Wales
Courtney Wright	Affiliate	Queensland
Anthony Brown	Affiliate	Queensland
Kayson Wong	Provisional	Tasmania
Tulay Tuzun	Affiliate	Victoria

ELEVATIONS

Name	Class	Division
Choy Heng Lam	Fellow	Int. Malaysia
Anthony Brown	Affiliate	New South Wales
Rebecca Douglas	Associate	Victoria
Amit Chand	Associate	New South Wales

NEW SOUTH WALES

The NSW Division held their annual cocktail function at The Blackbird Cafe, Cockle Bay on Thursday 7 December 2017. The night was well supported by members, guests and sponsors including the major sponsor, Abril Building.

We had around 130 people attend including 6 happy door prize winners.

WESTERN AUSTRALIA

The Insurance Commission of Western Australia will invite tenders for loss adjusting services in January 2018. A copy of the preliminary letter regarding the tender and details of the website is **attached here...**

ADVERTISING GUIDELINES

AICLA has established advertising guidelines for members and others when they use AICLA to promote products or services via the AICLA website, brochures or LA News. These guidelines are designed to assist members and others when submitting advertisements or promotional material for publication by AICLA. For a copy of the advertising guidelines **click here...**

CHANGE OF INFORMATION

For assistance of members, **click here** if you wish to update your AICLA contact details.

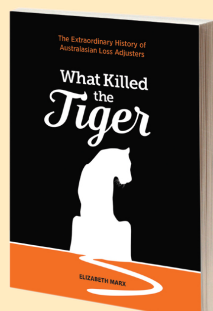
MEMBER ELEVATIONS

For most categories of membership there are multiple pathways for elevation including Associates of 10 years standing who have been loss adjusting for 15 years and have completed CPD are eligible for Fellowship status. The criteria for the various classes of membership are set out in the attached **Qualification and Rights for Classes of Membership**. If you meet the elevation criteria, please complete the **Elevation Request Form** and ensure you include a completed **CPD Record Sheet**.

WHAT KILLED THE TIGER

The Extraordinary History of Australasian Loss Adjusters

Copies of the book are being held by Divisions so please contact your Division Secretary to avoid shipping costs, if you are able to arrange collection. Alternatively, the book can be purchased and an order form is **available here...**



The Asian Claims Convention for 2018 will be held in Bali, Indonesia from 11 to 13 April. The Venue for the convention will be the five star Grand Hyatt, Nusa Dua Bali.

A registration brochure is **available here...**

The format for the convention will be an arrival cocktail function, two-day convention and gala dinner.

The Platinum sponsor for the convention is **International Recovery Services (IRS)**.

The planning committee for ACC18 is well advanced in developing the program for the convention, with a wide range of topics and leading industry presenters. The lineup will include Dr Grant Lester, Consultant Forensic Psychiatrist at the Victorian Institute of Forensic Mental Health, who will present on *"Dealing with Vexatious Claimants"*.



ON-LINE CPD

THREE DIMENSIONAL (3D) PRINTING

On the AICLA on-line CPD site, it is now a full four-and-a-half years since we added a paper on 3d printing as part of our regular forays into the technology that surrounds us all. At that time, although the concept of 3d printing was becoming well established in industry, it was only just reaching the 'masses'! Kits for constructing a full home based 3d printer were becoming available at prices within reach of home enthusiasts. These machines fabricate objects from various types of plastic filament.

Naturally, it was not long before some of the general press were publishing 'news' items stating (wrongly) that people were easily and cheaply constructing excellent guns at home using these machines, and thus that 3d printers were a menace to law and order. Anyone with any knowledge about guns knows that considerable mechanical precision and close tolerances are required in the construction of them if they are not to explode in the shooter's hand. The typical hobbyist's 3d printer is not nearly capable enough of producing the finely dimensioned parts required to make a safe gun, and the plastic material is unsuitable for that role too.

Leaving that red herring aside, very passable plastic small mechanical parts and ornaments could be made, both from engineering drawings — where a branch of the hobby became very active, with computer software based technical drawing packages that could export the commands necessary to control a 3d printer, and later directly from photographs — where the images could be processed to produce the same machine commands.

But 3d printing is not only the preserve of the hobbyist. It has for some time been available as a manufacturing process, and can fashion solid objects from other materials, including metal.

Our paper described the principle of 3d printing, developing the concept both from the 'normal' 2d printing that we already employ every day with our reports and other printed documents, and from the manufacturing point of view, where we emphasise that the process is an additive one while the traditional manufacturing processes of turning and milling from a solid block are subtractive. It follows that the 3d printing process is more economical.

Those interested may like to read our paper CPD50. Access this on our website via the link 'Professional Development'. The User Name for members is **cpduser** and Password is **aiclapd**. **Go to on-line CPD now.**



LOSS ADJUSTING – EXPRESSIONS OF INTEREST

ASTA Group is a strategic alliance of specialist loss adjusting firms operating across Australia and New Zealand within the commercial property, residential & commercial strata and high-net-worth property sectors.

In addition to these services, ASTA Group has dedicated teams in Major Loss, Liability and Business Interruption, as well as specialist resources and expertise in providing machinery breakdown (engineering), plant and equipment, heavy motor and forensic fire investigation services.

Business lines are predominantly sourced via the local insurance market, however ASTA is also authorised representatives of Context International and Insurance Engineering Services (IES) in Australia and New Zealand, providing a high value and complex claims to our team, as well as access to international resources and expertise.

Due to increased demand for our services in all areas, ASTA is now seeking expressions of interest from experienced loss adjusters looking for an opportunity to be highly valued members of a large and growing team within our Network Member firms.

We are further seeking high quality independent loss adjusting firms looking to increase their exposure to local and international insurers through our extensive panel placements.

For further information or to discuss a potential membership with ASTA Group in confidence please contact **Dave Bazen**, Chief Executive Officer at **dave.bazen@astagroup.com.au** or on (08) 9361 1979. Alternatively please see our website at **www.astagroup.com.au** for more details on our national operations or contacts in your state.



AICLA offers members the opportunity to advertise positions vacant in LA News.

The cost is \$300.00 (+ GST) and the advertisement will be run for one month. The advertisements also appear on the AICLA website www.aicla.org.

If you wish to advertise, please send information to adminoffice@aicla.org.

Advertisers can remain anonymous with job applicants responding direct to AICLA.