



## FROM THE INSTITUTE PRESIDENT, NICHOLAS ACKERS

Dear Members,

As we reach the end of June, it's hard to believe we are already halfway through 2025. This year has certainly been a busy and eventful one for AICLA, filled with meaningful engagement, professional development, and industry recognition.

With 26 successful events already held across our divisions, I'd like to take a moment to thank all members and supporters who have participated, presented, or contributed in any way. Your ongoing involvement is what makes our events such a success, and the second half of the year promises even more opportunities to learn and connect.

July is shaping up to be another active month. The NSW Division Luncheon and the ever-popular Victorian iAdjust Seminar are imminent, along with a NSW-hosted webinar. Members in Queensland and Western Australia can also look forward to their respective breakfast seminars. These events not only deliver industry insights but also foster valuable professional relationships within our community.

Division Annual General Meetings are fast approaching, and I want to acknowledge the outstanding leadership shown by our Division Chairs and Councils over the past 12 months. Your efforts have helped drive our strategic direction and enhance member experience at every level. For members interested in becoming more involved in shaping the future of AICLA, I encourage you to consider nominating for a council role. Serving on a Division Council is a meaningful way to contribute to the profession and connect with your loss adjusting peers.

Membership renewal notices will be arriving shortly. I urge all members to ensure their contact details are up to date so that you continue receiving the full benefits of AICLA membership. In addition to access to our professional development offerings and networking events, members who achieve Associate (ACLA) or Fellow (FCLA) status are entitled to use the 'Chartered Loss Adjuster' designation, an internationally recognised mark of professional excellence. If

## UPCOMING EVENTS

Members and guests are invited to attend the following events. For further information and to register, please click on the event.

DATE	EVENT	LOCATION
9 July	NSW Division Webinar	Online
17 July	iAdjust	Melbourne
22 July	Tas Seminar & Networking	Hobart
24 July	WA Breakfast Seminar	Perth
30 July	QLD Breakfast Seminar	Brisbane
7 Aug	WA Division AGM	Perth
8 Aug	NZ Conference & Awards	Auckland
22 Aug	QLD Trivia Event	Brisbane
4 Sept	WA Breakfast Seminar	Perth
11 Sept	SA/NT Conference	Adelaide
17 Sept	AICLA/ANZIIF CC25	Sydney
2 Oct	Inspiring Women	Melbourne
15 Oct	QLD Charity Race Day	Brisbane
16 Oct	WA Sundowner	Perth
14 Nov	QLD End of Year Luncheon	Brisbane
5 Dec	WA Christmas Lunch	Perth
11 Dec	VIC Division Awards night	Melbourne

you have recently completed qualifications or gained further experience, now is a great time to consider elevation in your membership.

I'm also pleased to highlight an exciting milestone for our New Zealand Division. On 8 August, the division will host its annual seminar in Auckland, followed by its inaugural Awards Celebration, a significant new event in recognising excellence in loss adjusting. Special guest presenters will include two of AICLA's Life Members, Michael Brooke and Mark Godfrey, whose contributions to the profession have been both lasting and inspirational.

Preparations are well underway for the 2025 AICLA/ANZIIF Claims Convention, which will take place on 17 September at the Hilton Hotel in Sydney. This is the premier national event

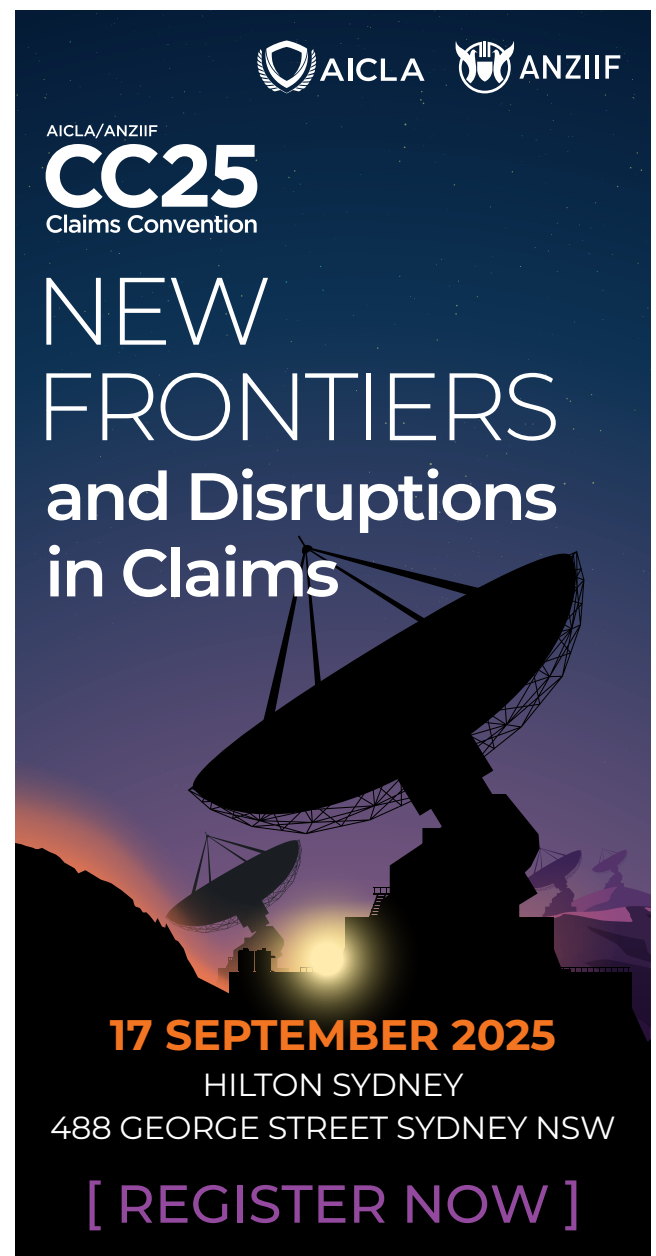
for claims professionals in Australia and the wider region, and it continues to grow in both impact and reputation. This year's keynote speaker will be Mr Andrew Hall, Chief Executive Officer of the Insurance Council of Australia. The initial program and registration brochure are now available, and tickets are selling quickly. My sincere thanks to our platinum sponsor, Ambrose Construct Group, as well as gold sponsors Bentino and RIC Solutions. We are also grateful to all our sponsors, speakers and the organising committee for their dedication in delivering this outstanding event.

On the education front, I'm pleased to announce that we have begun a major project to update and modernise our Continuing Professional Development (CPD) materials. As the industry evolves, so too must our training resources. This project will be remunerated and presents a great opportunity for highly experienced, retired or semi-retired loss adjusters who are passionate about contributing to the development of the next generation. If this sounds like you, or someone you know, please reach out to our Chief Executive, Adrian Libke, for further information.

Finally, I know this time of year can bring mounting pressure, with budgeting, workloads, and a growing list of professional and personal commitments. Amidst the busyness, I encourage everyone to take time when needed to reset and look after your own wellbeing. A healthy, supported profession begins with healthy, supported individuals.

As we turn toward the second half of the year, I'm excited about the continued momentum and what lies ahead. Thank you for your ongoing support of AICLA and our shared commitment to excellence in loss adjusting.

Warm regards,  
Nicholas Ackers, President – AICLA



AICLA ANZIIF

AICLA/ANZIIF  
**CC25**  
Claims Convention

# NEW FRONTIERS and Disruptions in Claims

**17 SEPTEMBER 2025**  
HILTON SYDNEY  
488 GEORGE STREET SYDNEY NSW

**[ REGISTER NOW ]**

## NEW AND ELEVATED MEMBERS

**Congratulations to the following new and recently elevated members:**

### NEW MEMBERS

NAME	CLASS	DIVISION
Alexander Barendregt	Provisional	New Zealand
Meg Williams	Provisional	New Zealand
Lisa Churchill	Provisional	New Zealand

### ELEVATIONS

NAME	CLASS	DIVISION
Kial Stanley	Associate	Victoria
Panisa Sittitavong	Affiliate	Int. Thailand
Ovisek Lahiri	Affiliate	New South Wales
Danish Jamil	Affiliate	Western Australia
Muhammad Ismail		
bin Ab Samad	Affiliate	Int. Malaysia
Christopher Alexander MacLarty	Affiliate	Int. Hong Kong
Dane Bottriell	Affiliate	Victoria

## OPPORTUNITY:

### HELP SHAPE THE FUTURE OF LOSS ADJUSTING EDUCATION

We're excited to announce a major project to update and modernise our Continuing Professional Development (CPD) materials, ensuring they keep pace with the evolving needs of the insurance industry.

This paid opportunity is ideal for highly experienced, retired or semi-retired loss adjusters who are passionate about passing on their knowledge and contributing to the growth of the profession.

If you or someone you know has the expertise and interest to support the development of the next generation of loss adjusters, we'd love to hear from you.

*For further details, please contact Adrian Libke, Chief Executive, at [adminoffice@aicla.org](mailto:adminoffice@aicla.org)*

## FINAL CALL: AICLA DIARY MEMBER DETAILS



We're preparing to finalise member details for the upcoming edition of the annual AICLA Diary, which will soon be sent for typesetting.

To ensure your information is accurate, Head Office will shortly circulate a PDF showing the details currently on file for you. If any of the information is incorrect, please reply by email with the necessary updates.

If you no longer wish to receive a hard copy diary, please notify Head Office via email.

Where possible, diaries will be mailed to your business postal address to help reduce postage costs.

Your assistance in keeping your records current is greatly appreciated.



The full photo gallery from ACC25 is now available.  
[Click here to view...](#)

## NEW SOUTH WALES/ ACT

NSW/ACT continues with their essential training series with the next session scheduled for July 9, 2025, at 10:00 AM.

This session will delve into the critical topic of "Good Faith and Non-Disclosure," providing valuable insights and practical knowledge that are crucial for our roles. This is a must-attend event for anyone looking to enhance their expertise and stay ahead in the ever-evolving landscape of insurance and risk management. Please save the date and stay tuned for more detailed information to follow soon. Next month's session will be held on the topic of the basis of settlement, which has been updated by Wotton Kearney for 2025. Last year's session was heavily attended, with many requests for an updated review in 2025.

An expression of interest form has gone out to sponsors for our end-of-year charity event. Over the last few years, we have held this event at the exclusive Moët and Chandon Room at Royal Randwick Racecourse with great success. AICLA has raised over \$50,000.00 for Tribal Warrior in the last three years and we are hoping to continue this support for such a worthy local cause. More details on the end-of-year event will follow shortly.

A save-the-date will go out for the NSW/ACT Annual General Meeting very soon – we hope to have a good turnout this year as activity in the NSW/ACT chapter is at an all-time high.

## QUEENSLAND



The Queensland Claims Convention, held on 11 June at the Pullman King George Square, was a resounding success! A huge thank you to all attendees and our generous sponsors, especially our Platinum Sponsor, Building Response Australia. To view the photo gallery [click here...](#)

We're now gearing up to wrap up the 2025 Breakfast Seminar Series with a final event on 30 July at Victoria Park, where Jeremy Stamkos, Managing Director of RIC Solutions, will present on Mould Remediation Standards. [Secure your tickets here...](#)

Looking ahead, two of our biggest social events are just around the corner:

- **Queensland Division AGM & Trivia Night**  
22 August, Cloudland, Fortitude Valley  
*Join us for the AGM, followed by our ever-popular (and fiercely competitive) Trivia Night!*
- **Annual Charity Race Day**  
15 October, Doomben Racecourse  
*A fun day for a great cause. Mark your calendars now!*

Sponsorship opportunities are still available for both events. To find out more, please contact Head Office.

For the latest updates and full event details, visit the Events tab on our website and follow us on LinkedIn.

We look forward to seeing you soon!

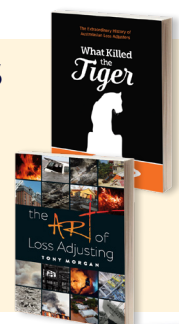
## NON-MEMBER MAILING LIST

[Sign up here](#) to receive LA News and notification of upcoming events.

## LOSS ADJUSTING BOOKS

To order your copy of *What Killed the Tiger: The Extraordinary History of Australasian Loss Adjusters* [click here...](#)

To order a copy of *The Art of Loss Adjusting* by Tony Morgan, [click here...](#)







Join us for a landmark event in the AICLA calendar as we host the **AICLA NZ Division Conference**, featuring the launch of the inaugural NZ Division Awards—a celebration of excellence in the profession of loss adjusting.

This year, we are proud to honour outstanding contributions through two prestigious award categories:

- Loss Adjuster of the Year
- Loss Adjusting Support Person of the Year

These awards recognise individuals who exemplify professionalism, integrity, and service in our industry.

Enjoy a half-day conference, networking lunch, and a relaxed evening with special guests Mark Godfrey and Mike Brooke sharing “Stories over Supper.”

***Click here for nomination criteria.***

Tickets on sale now – Contact: [nzdiv@aicla.org](mailto:nzdiv@aicla.org)

## MEMBERS ADMINISTRATION TIPS

*To access Member forms please use password **aicla2018**.*

### CHANGE OF DETAILS

Keeping your information up to date ensures you receive the latest information, invitations to events and any physical mailouts including a copy of the annual AICLA diary.

Where possible, it assists us if we have multiple avenues of contact so that we can follow up should our emails bounce or if we are advised of a change in employment. The best way to do this is to ensure you have sent through:

- Your current postal address (Business postal address is preferred)
- A secondary personal email address (not for publication)
- A personal mobile number if different to your business one (not for publication).

Please use the online form ***available here...***

Alternatively, send through an email outlining any changes to [adminoffice@aicla.org](mailto:adminoffice@aicla.org).

### ELEVATIONS

The *Qualifications and Rights for Classes of Membership (QRCM)* outlines the admission and elevation criteria and the rights for classes of membership of AICLA.

If you believe you are eligible for an elevation in class of membership please complete the online form ***available here...***

In order to streamline elevation applications, please ensure you include the following with your submission.

- A completed CPD form demonstrating 30 CPD points achieved for the year
- A copy of any relevant qualifications including full academic transcripts for the Diploma of Loss Adjusting with exam level results if seeking elevation to Associate level.

If you are unsure whether you meet the criteria or would like any clarifications please email [adminoffice@aicla.org](mailto:adminoffice@aicla.org).

### CONTINUING PROFESSIONAL DEVELOPMENT

All practising members of the institute are expected to comply with the requirements of continuing professional development.

To demonstrate compliance with continuing professional development, members must undertake an appropriate continuing education program.

Members are required to accumulate thirty (30) points over the year from 1 January to 31 December. One point equals one hour of qualifying professional activities.

The accumulation of points is on a self-assessment basis which is subject to random audits by AICLA. There is no need to send through completed ***CPD forms*** to head office unless you are applying for an elevation or are asked (due to a random audit). Instead, we ask that you complete these annually and keep them saved locally.



**AICLA offers members the opportunity to advertise positions vacant in LA News.**

The cost is \$300.00 (+ GST) and the advertisement will be run for one month.

The advertisements also appear on the AICLA website [www.aicla.org](http://www.aicla.org).

If you wish to advertise, please send information to [adminoffice@aicla.org](mailto:adminoffice@aicla.org).

Advertisers can remain anonymous with job applicants responding direct to AICLA.