



FROM THE INSTITUTE PRESIDENT, DARRELL STOPS

Dear Members,

Concluding the tour of Asia, Members Presentation Meetings were held in Kuala Lumpur, Singapore and Jakarta with CEO Adrian Libke, International Division Chairman Budi Maharesi, and I. It was a great opportunity to meet members and talk about AICLA and the benefits that being a member brings, including education opportunities, networking, professional advocacy and, of course, the ACC Asian Claims Convention.

In Kuala Lumpur, we presented to some 45 members over dinner on the Monday night and, with some last-minute scheduling, the Members Presentation & Dinner in Singapore was changed to Tuesday night. Despite the change, we had some 35 members attending in Singapore, which was a good result. We also met with Sedgwick regional management in Singapore during the day, and the Singapore College of Insurance (SCI) and the Approved Group International (AGI) the following day.

The last two days were in Jakarta, Indonesia, where Budi Maharesi came to the fore with meetings arranged on the Thursday afternoon, a dinner meeting on the Thursday night, the Members Presentation Meeting on the Friday morning, further meetings on the Friday afternoon and a Presentation Dinner on the Friday night.

On the Thursday afternoon, we met with APKAI (The Association of Indonesian Insurance Adjusters) in their new office, which they share with LSP PKAI (The Professional Certification Institute for Indonesian Loss Insurance Assessors/ Adjusters). With APKAI, we met with Chairman I, Mr Sahat Panggabean, Chairman II, Andri Dirgantara, and Secretary General Maria Widiyasanty. A very positive discussion took place about the two associations and the role they play.

APKAI is the Association of Insurance Loss Assessment Adjusting Companies, as well as for loss adjusting professionals in the field of PKA in Indonesia. Andri, who is the chairman responsible for professional and human resources development, explained that APKAI has two qualification programs. The first is the 'Indonesian Certified Adjusting Practitioner' (ICAP), an exam-based qualification covering insurance and loss adjusting law, property, liability, engineering, financials, transport and marine (Cargo, Hull & Machinery, and General Average). The second is the PKA Adjusters' competency certification, comprising Levels 4 through to Level 7, with Level 7 being the highest level for Technical Expert positions.

UPCOMING EVENTS

Members and guests are invited to attend the following events. For further information and to register, please click on the event.

DATE	EVENT	LOCATION
3 July	NSW/ACT Annual Luncheon	Sydney
16 July	TAS Seminar & Networking	Hobart
16 July	WA Breakfast Seminar	Perth
29 July	QLD Breakfast Seminar	Brisbane
6 Aug	iAdjust	Melbourne
7 Aug	SA/NT Claims Convention	Adelaide
7 Aug	TAS Seminar & Networking	Hobart
21 Aug	NZ Conference & Awards	Auckland
28 Aug	QLD Trivia Event	Brisbane
9 Sept	CC26	Sydney
Mid Sept	SA/NT Recovery Seminar	Adelaide
13 Nov	QLD End of Year Luncheon	Brisbane
Nov	SA/NT Annual Luncheon	Adelaide



APKAI is concerned with training, whilst LSP is responsible for national certification supervised by BNSP (National Professional Certification Body). There

was an actual certification exam being held while we visited the offices, and we are reliably informed that the person sitting the exam passed despite all the noise being made during our visit. Rachmat Hery, Director of LSP, spent some time explaining the role of LSP, the certification process and the requirements of OJK (Indonesian FSA). There was great



enthusiasm about the future, with APKAI and LSP operating from the new offices, which are a "home" for 29 Indonesian loss adjusting companies.

On Friday 29 May 2026, we held the final Members Presentation Meeting with over 70 people in attendance, and certificates were presented to 35 new and elevated Affiliate and Associate members. The meeting was a wonderful way to conclude, with the excitement and vibrancy in the room very apparent. After meeting the members, networking and lunch, Adrian Libke, Budi Maharesi and I visited the Indonesian Insurance Council (DAI) and the Association of Indonesian General Insurance Association (AAUI) at their offices.

We met with Mr Yulius Bhayangkara, the Chairman of DAI, and had a very positive and productive discussion about the role of DAI in Indonesia as the umbrella for all associations and organisations within the Indonesian insurance industry, and the similarities between DAI and AICLA.

Following this meeting, we met with the Chairman of AAUI, Mr Budi Herawan, and discussed their role, AICLA and the 30th Indonesia Rendezvous in Bali in October 2026, the biggest Indonesian insurance conference attended by thousands of delegates from all over the world. The visit to Jakarta concluded with networking opportunities with CEOs of various loss adjusting companies over drinks and dinner, where several certificates were presented to the new members who are directors of the companies.

In conclusion, there are numerous activities planned, with others currently in planning, including Divisional AGMs for the remainder of the year. The AGMs are held in August and notices will be sent out shortly for each Division. We encourage and welcome any member who wishes to become involved and provide fresh ideas and enthusiasm. This input drives the Institute and continues our growth and relevance.

Subscriptions have just been sent out (I know it is like receiving your insurance renewal!), but it is so important to stay connected, informed and engaged by being a financial member. We strongly believe AICLA provides tangible benefits, including professional development resources, internationally recognised qualifications, and participation in numerous and wide-ranging activities and events.

The Sydney Claims Conference (CC26) is looking like a ripper, with an outstanding list of topics and speakers. Feedback from the organising committee is that this year's conference will be a significant challenge for future committees to match due to the quality of the topics and presenters already locked in. We are very excited by the program, and this is one not to be missed. Preliminary details have already been sent out, and final details will be provided shortly. The venue is the newly refurbished Sofitel Sydney Wentworth, with the conference being held on Wednesday 9 September 2026.

The CPD website upgrades are nearing completion, so please keep an eye out for the launch date. As we presented at the Members Meetings in Asia, it is so important for people to be involved, reinforce what a loss adjuster brings to the table, and the value we add. By actively being involved in your Institute and our profession, you help reinforce this point of difference. We look forward to seeing as many people as possible at events for the remainder of the year.

Yours in loss adjusting,

Darrell Stops
President – AICLA

FINAL CALL: AICLA DIARY MEMBER DETAILS



We are currently preparing to finalise member details for the upcoming edition of the annual AICLA Diary, which will shortly be sent for typesetting.

To ensure your information is accurate, Head Office will circulate a PDF in the coming weeks showing the details currently held on file for you. If any of the information is incorrect, please respond by email with the relevant updates.

If you no longer wish to receive a hard copy of the diary, please also advise Head Office via email.

Where possible, diaries will be mailed to your business postal address to help reduce postage costs and ensure efficient delivery.

Your assistance in keeping your records current is greatly appreciated.

NEW AND ELEVATED MEMBERS

Congratulations to the following new and recently elevated members:

NEW MEMBERS

NAME	CLASS	DIVISION
Gunawan Ang	Affiliate	Int. Indonesia
Ignatius Wahyu Haryawan	Affiliate	Int. Indonesia
Rio Adriansyah	Affiliate	Int. Indonesia
Widigdo Sutikno	Affiliate	Int. Indonesia
Lukas Tanri	Affiliate	Int. Indonesia
Utama Adi Patrick	Affiliate	Int. Indonesia
Handoko Tarjowihardjo	Affiliate	Int. Indonesia
Stephanus Soetyoso	Affiliate	Int. Indonesia
Koen Ircahyo Sambodo	Affiliate	Int. Indonesia
Lanisari Suwarlim	Affiliate	Int. Indonesia
Paulus Joko Pramono	Affiliate	Int. Indonesia
Febrizal Duval	Affiliate	Int. Indonesia
Mahathir Abu Bakar	Affiliate	Int. Malaysia
Nyomie Reuter	Affiliate	Queensland
Chris Gordon	Affiliate	Victoria
Raymond Anthony Gerung	Provisional	Int. Indonesia
Abdul Haqem Bin Abdul Razak	Provisional	Int. Malaysia
Syukri Abu Bakar	Provisional	Int. Malaysia
Rashidah Abd Rahman	Provisional	Int. Malaysia
Shahrul Helmy Jasmin	Provisional	Int. Malaysia
Mohd Noor Naaim Mohd Khairuddin	Provisional	Int. Malaysia
Calvin Cheah	Provisional	Int. Malaysia
Sirawut Rittiron	Provisional	Int. Thailand
Pathanan Wasuwat	Provisional	Int. Thailand
Tyler Tran	Provisional	Int. Thailand
Hoang Huy Nguyen	Provisional	Int. Thailand
Matthew Duncan	Provisional	Queensland
Lisa Crowe	Provisional	Queensland

ELEVATIONS

NAME	CLASS	DIVISION
Clement Choo Koh Chih	Affiliate	Int. Malaysia

PRESIDENT'S ASIA MEMBER MEETINGS

The International Division recently concluded its successful series of member meetings across Asia, with AICLA President Darrell Stops, CEO Adrian Libke and International Division Chair Budi Maharesi completing the tour in Jakarta. In the previous edition, we reported on the meetings held in Ho Chi Minh City, Hong Kong, Kuala Lumpur and Singapore. This edition highlights the final and highly successful visit to Jakarta.

The Jakarta Members Presentation Meeting provided a fitting conclusion to the tour, with a record number of membership certificates presented to newly admitted members of the Institute. The enthusiasm and engagement of attendees reflected the continued growth and strength of the AICLA community throughout the region.

This recent surge in Indonesian membership is due in no small part to the efforts of International Division Chair, whose commitment to promoting AICLA and the value of professional membership within the Indonesian loss adjusting industry has been instrumental. Indonesian members now number 110, representing almost one-third of the Institute's international membership.



MEMBERS ADMINISTRATION REMINDERS

To access Member forms please use password – aicla2018.

CHANGE OF DETAILS

Keeping your information up to date ensures you receive the latest information, invitations to events and any physical mailouts including a copy of the annual AICLA Diary.

Where possible, it assists us if we have multiple avenues of contact so that we can follow up should our emails bounce or if we are advised of a change in employment. The best way to do this is to ensure you have sent through:

- Your current postal address (Business postal address is preferred)
- A secondary personal email address (not for publication)
- A personal mobile number if different to your business one (not for publication).

Please use the online form [available here](#) or alternatively, send through an email outlining any changes to adminoffice@aicla.org.

ELEVATIONS

The *Qualifications and Rights for Classes of Membership (QRCM)* outlines the admission and elevation criteria and the rights for classes of membership of AICLA. If you believe you are eligible for an elevation in class of membership please complete the online form [available here...](#)

In order to streamline elevation applications, please ensure you include the following with your submission:

- A completed CPD form demonstrating 30 CPD points achieved for the year
- A copy of any relevant qualifications including full academic transcripts for the Diploma of Loss Adjusting with exam level results if seeking elevation to Associate level.

If you are unsure whether you meet the criteria or would like any clarifications please email adminoffice@aicla.org

CONTINUING PROFESSIONAL DEVELOPMENT (CPD)

All practising members of the institute are expected to comply with the requirements of continuing professional development.

To demonstrate compliance with continuing professional development, members must undertake an appropriate continuing education program.

Members are required to accumulate thirty (30) points over the year from 1 January to 31 December. One point equals one hour of qualifying professional activities.

The accumulation of points is on a self-assessment basis which is subject to random audits by AICLA. There is no need to send through completed *CPD forms* to head office unless you are applying for an elevation or are asked (due to a random audit). Instead, we ask that you complete these annually and keep them saved locally.

NEW SOUTH WALES/ACT

As we approach the end of another busy financial year, the NSW/ACT Council is pleased to provide members with an update on upcoming events, professional development opportunities and Council activities.

ANNUAL LUNCHEON – 3 JULY

At the time of writing (just ahead of the big day), we are confident in our foresight in reporting that our Annual Luncheon was, by all accounts, a resounding success, with members and guests enjoying a fantastic afternoon on Friday, 3 July.

The Council extends its sincere thanks to our valued sponsors:

Platinum Sponsor: Johns Lyng Group

Gold Sponsors: Beacon Building Services, Paynters, Abril Building Solutions and Restorations, Built By Haus, Loop Logics, Ezy Projects

A clear highlight of the luncheon was, of course, the formal recognition of Tony Morgan OAM following his recent Medal of the Order of Australia. We have no doubt that this was a fitting and warmly received tribute, and that everyone in attendance thoroughly enjoyed celebrating Tony's significant contribution to the loss adjusting profession.

A full recap, along with photos from the day, will be shared in the next newsletter.

PROFESSIONAL DEVELOPMENT

Our recent Dale Carnegie training session was an outstanding success, attracting excellent attendance and overwhelmingly positive feedback from members.

Due to the strong demand for further training, the NSW/ACT Council is working closely with Dale Carnegie to deliver the next stage of this professional development series.

Members can also look forward to an upcoming adjuster-led technical training session with a focus on forensic accounting and business interruption (BI) claims under Section 2 losses. Further details will be announced shortly via LinkedIn.

NSW/ACT DIVISION AGM

The NSW/ACT Division Annual General Meeting will be held in August. Members will receive their formal invitation shortly, and we encourage everyone to attend and hear about the Council's activities over the past year and our plans for the future.

ANNUAL CHARITY RACE DAY

Planning is well advanced for our Annual Charity Race Day later this year. Expressions of interest for sponsorship will be released shortly. Every dollar raised supports charity, and we sincerely appreciate the ongoing generosity of our members, industry partners and suppliers.

The Race Day has grown into one of the premier networking events on the insurance claims calendar, bringing together adjusters, insurers, brokers and service providers while supporting an important cause.

On behalf of the NSW/ACT Council, thank you for your continued support and engagement throughout the year.

We look forward to seeing everyone at our upcoming training sessions and events.

QUEENSLAND



The Queensland Division's flagship education event, the Queensland Claims Convention, was held at the Pullman King George Square on 10 June and proved to be another outstanding success. Featuring a high-quality program and strong industry support, the Convention received overwhelmingly positive feedback from the record 244 delegates and sponsors. If you missed the event or would simply like to relive the highlights, you can view the full photo gallery by [clicking here...](#)

To round out our 2026 Breakfast Seminar Series, members are encouraged to register for the final session on 29 July. Deniz Bekir, CEO and Principal Engineer at Silver Wolf Projects, will present "The Future of Experts and Expert Reporting", exploring the evolving role of expert witnesses and the changing expectations of expert reports. Places are limited, so be sure to secure your spot by visiting the [event web page...](#)

Looking further ahead, members are encouraged to save the date for the Queensland Division AGM on 28 August at the iconic Brisbane City Hall. The AGM provides an opportunity to hear about the Division's achievements over the past year, learn about plans for the year ahead, and contribute to the future direction of the Division. Following the meeting, members can enjoy an evening of networking and friendly rivalry at the always popular Trivia Night, making it a great opportunity to reconnect with colleagues from across the industry.

For the latest event news, registration details and Division updates, visit the AICLA Events page and follow the Queensland Division on LinkedIn. We look forward to welcoming many members to our upcoming events.

NON-MEMBER MAILING LIST

Sign up [here](#) to receive LA News and notification of upcoming events.



AICLA offers members the opportunity to advertise positions vacant in LA News.

The cost is \$300.00 (+ GST) and the advertisement will be run for one month.

The advertisements also appear on the AICLA website www.aicla.org.

If you wish to advertise, please send information to adminoffice@aicla.org.

Advertisers can remain anonymous with job applicants responding direct to AICLA.