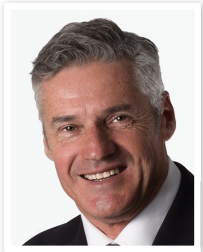




L.A. NEWS

NEWSLETTER #233, SEPTEMBER 2024



FROM THE INSTITUTE PRESIDENT, NICHOLAS ACKERS

Dear Members,

Annually September represents a peak in activities for the institute with the diary, audit, annual report and our signature education/networking event, the Sydney Claims Convention all being finalised. Much effort goes into each of these activities, and I thank those involved for their efforts.

The AICLA diary and website advertising continues to receive strong support from over 100 sponsors from a diverse range of organisations. This sponsorship enables us to produce a high quality diary for members and supporters as well as revenue to assist in funding divisions' activities. I wish to thank the organisations who continue to sponsor the AICLA supplier directory.

The annual report was distributed to members this week and paints a very healthy picture for AICLA. I urge you to take time to review the reports by the CEO and myself which outlines our progress over the 2023/24 year. Areas where significant gains have been achieved include memberships, events and diploma enrolments. With these increases has also come a record surplus which the board will look to invest in improving benefits and outcomes for members. Included in the annual report is the official notice of the Annual General Meeting (AGM). The Institute AGM will be held on Thursday 24th October at the Pullman Melbourne with members able to participate in person or via MS Teams.

The Melbourne Directors' meeting and AGM will be preceded by a cocktail function on Wednesday 23rd October and the AICLA Board look forward to meeting members at this event. An invite will be forwarded directly to Victorian members in the near future.

For a copy of the annual report and audited accounts [click here...](#)

The 2024 AICLA/ANZIIF Claims Convention (CC24) was held at Sofitel Wentworth Sydney on 26th

September and was an outstanding success. Thank you to all those involved in organising the event, the feedback from delegates and sponsors has been very positive. The quality of speakers and range of topics and networking activities make this event the leading insurance claims event in Australasia.

Dr Daniel Mulino MP, Chair of the Federal Government Flood Insurance Inquiry said it was an honour to present at the event and acknowledged the key role effective claims management plays in the insurance process. He stated there was room for improvement in claims handling and further details will be released on 18th October with the handing down of the committees' report.



We look forward to continuing the success of this event with our partner ANZIIF in 2025. Also thank you to the large number of sponsors who were involved at CC24 including, Platinum – Ambrose Construct Group and Gold – Bentino & Nearmap. Highlights of the convention were the awarding of AICLA prizes. Palma Martin, Sedgwick was awarded the Syd McDonald Young Adjuster prize. It was my honour to present Barry Simpson from Charles Taylor Adjusting the AICLA Lifetime Achievement Award. I also announced Dorothy Cheung previously with McLarens, Hong Kong was the winner of the Diploma Prize.

The planning committee for the 2025 Asian Claim Convention (ACC25) to be held at the Hilton Hotel in Osaka, Japan on 13th-15th of May is working to develop a high quality program with the initial registration brochure expected by late October. With funds carried forward from previous successful ACCs, the registration cost for delegates will be in line with recent conventions. Please keep a watch for information on ACC25 as it is sure to be a popular event.

Divisions are preparing end of year events with major activities planned for QLD (Charity Race Day and End of Year Lunch), VIC (Awards Night), W.A. (Christmas Lunch), and NSW (Charity Race Day). Please check the AICLA events calendar for these and other activities planned by Divisions. Congratulations to South Australia (SA) Division for their recent annual luncheon which, despite a last minute venue change due to the AFL scheduling, was a success.

Nominations are currently open for two major awards, the AICLA Lifetime Achievement Award and Carey Bird Scholarship. The Lifetime Achievement Award seeks



nominations from within the profession for those who have made an outstanding contribution to loss adjusting and to the mentoring of young loss adjusters. The Carey Bird Scholarship recognises a member who is able to demonstrate their loss adjusting skills by analysing a claims scenario. I would like to thank Mr Ian McWalter of YDR Chartered Loss Adjusters for developing this year's scenario. Further details are outlined below and I encourage nominations for these prestigious awards.

Warm regards,
Nicholas Ackers, President – AICLA

UPCOMING EVENTS

Members and guests are invited to attend the following events. For further information and to register, please click on the event.

DATE	EVENT	LOCATION
8 Oct	NSW/ACT Webinar	Online
16 Oct	QLD Charity Race Day	Brisbane
17 Oct	WA Educational Seminar	Perth
31 Oct	SA/NT Seminar	Adelaide
8 Nov	QLD End of Year Luncheon	Brisbane
6 Dec	WA Christmas Lunch	Perth
6 Dec	NSW/ACT Charity Race Day	Sydney
12 Dec	VIC Division Awards Night	Melbourne

NEW AND ELEVATED MEMBERS

Congratulations to the following new and recently elevated members:

NEW MEMBERS

NAME	CLASS	DIVISION
Chelsea Croft	Provisional	South Australia
Benjamin Jones	Provisional	New South Wales

ELEVATIONS

NAME	CLASS	DIVISION
Scott Tritton	Fellow	New South Wales
Rebecca Crowther	Fellow	South Australia
Charles Ho Pow Sen	Fellow	Int. Malaysia
Luke Davies	Associate	South Australia
Shari Wilson	Associate	Victoria
James Owen	Associate	Western Australia
Todd Fraser	Affiliate	New South Wales
Christina Bradford	Affiliate	Queensland
Kris Henderson	Affiliate	Queensland
Jane Amling	Affiliate	Victoria
Taylor Kerr	Affiliate	Victoria

CURRENT AWARDS

The 2024 Carey Bird Scholarship is now open for entries. Thank you to Ian McWalter of YDR Sydney who has prepared the scenario: **Development Claim: Hit and Miss**. The Carey Bird scholarship offers a great prize of \$3000 cash or complimentary attendance at the Sydney Claims Convention or Asian Claims Conference, with the winner to choose. The scholarship is an opportunity for members to showcase their ability to analyse a claim scenario and prepare a report.

We'd also like to advise that nominations are also open for this year's **Lifetime Achievement Award**. This is a prestigious award and we expect to receive many worthy nominations which will be considered by the Board in October.

RETIREE MEMBERSHIPS

Keep up to date with AICLA division events, news and continue to receive AICLA member discounts by transferring to a retiree member when you leave the Loss Adjusting Industry. Annual membership fees are only \$77 (inc. GST) and will give the following benefits:

- Invitations to all of your division education and networking events
- Access to AICLA password protected member only ticketing
- Access to AICLA member discounts
- Subscription to LA news
- A copy of the institute's annual diary delivered
- Recognition in the institute diary as a retired member.

If you would like to take up this opportunity, please email head office at adminoffice@aicla.org

ELEVATIONS AND POST NOMINALS

The criteria for the various classes of membership are set out in the **Qualifications and Rights for Classes of Membership**. If you meet the elevation criteria, please complete an **Application for Elevation** and ensure you complete a CPD record sheet. The password is **aicla2018**.

The following are guidelines for members regarding the use of AICLA post-nominals. Full details of the use of postnominals and the requirements for the different classes of membership are outlined in the Qualifications and Rights for Classes of Membership.

Affiliate: AICLA (Aff)

Associate: ACLA

Fellow: FCLA

Provisional members and Ordinary members (legacy membership class) are not eligible to use post-nominals but may state they are Provisional members of AICLA or Ordinary members of AICLA.

Associates and Fellows who maintain CPD accreditation are also eligible to use the term "Chartered Loss Adjuster". Details of CPD requirements are outlined in the CPD Information Sheet.

CONTINUING PROFESSIONAL DEVELOPMENT

All practising members of the institute are expected to comply with the requirements of continuing professional development.

To demonstrate compliance with continuing professional development, members must undertake an appropriate continuing education program.

Members are required to accumulate thirty (30) points over the year from 1 January to 31 December. One point equals one hour of qualifying professional activities.

The accumulation of points is on a self-assessment basis which is subject to random audits by AICLA.

There is no need to send through completed *CPD forms* to head office unless you are applying for an elevation or are asked (due to a random audit). Instead, we ask that you complete these annually and keep them saved locally.

CC24



The Claims Convention Sydney CC24 took place on September 26th, attracting 350 attendees. The event featured an impressive lineup of presenters, and we received overwhelmingly positive feedback from participants.

We extend our heartfelt thanks to the organizing committee, sponsors, delegates, and hotel staff for their contributions to making CC24 a resounding success. A special shout-out to our platinum sponsor, Construct Services, and our gold sponsors, Nearmap and Bentino, for their invaluable support.

The convention venue at Sofitel Wentworth Sydney was ideal for the occasion, and we're currently in discussions to host CC25 there again next year. Stay tuned for more updates!

ANNUAL GENERAL MEETING

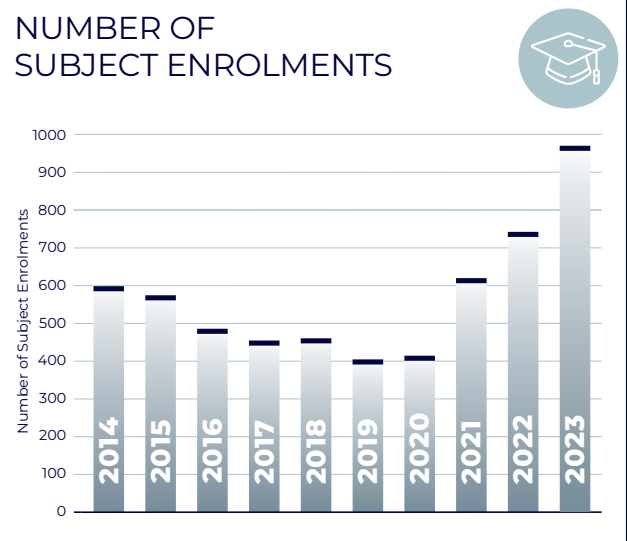
The AICLA annual general meeting will be held in Melbourne on the 24th October 2024 with the formal notice of the meeting and annual report on activities together with the audited accounts forwarded to members recently. Please take some time to read the annual report as it contains important information about the institute's performance over the 2023/24 year.

Some highlights for the institute noted in the report include:

MEMBERSHIP NUMBERS



NUMBER OF SUBJECT ENROLMENTS



NON-MEMBER MAILING LIST

[Sign up here](#) to receive LA News and notification of upcoming events.

LOSS ADJUSTING BOOKS

To order your copy of *What Killed the Tiger: The Extraordinary History of Australasian Loss Adjusters* [click here...](#)

To order a copy of *The Art of Loss Adjusting* by Tony Morgan, [click here...](#)



SOUTH AUSTRALIA/ NORTHERN TERRITORY

Wow! Talk about magic... As highlighted at our recent luncheon, the SA/NT Committee managed to team with the circus theme nicely and pull a lot of rabbits out of hats to relocate our feature event in only 4 days! And what a success it was. A big THANK YOU again to all of our sponsors for your generous support:

PLATINUM: AAT Group, Adelaide Insurance Builders, Johns Lyng Group, M&S Mackie

GOLD: BE Building Services, HPG Building Services, IMPARTA Engineers, Murray Maintenance Services

SILVER: Bay Building Group, Steamatic



A highlight of the day was presenting Michael Davies with a small token of appreciation for his 20 years on the Education Committee, with 15 of those years as the Education Director. As shared on the day, the level of commitment and passion Michael put into his role as Education Director cannot be quantified by words or gifts. When his name is spoken in the industry, even by competitors, it is with great respect and the loss adjusting profession is far better off for his input. Quite frankly, it will be forever indebted to him for the countless hours of review, discussion, debate and drinks that he has given for 20 years! Thank you, Michael.

Our last seminar for the year will be held on Thursday 31 October on Construction at the Historian Hotel, tickets are now **available online here...**

The Committee are also in the process of finalising plans for our end of year celebration and look forward to releasing details soon.

As always, we welcome your feedback and suggestions as we head into 2025 with more exciting events to come!



AICLA offers members the opportunity to advertise positions vacant in LA News.

The cost is \$300.00 (+ GST) and the advertisement will be run for one month.

The advertisements also appear on the AICLA website www.aicla.org.

If you wish to advertise, please send information to adminoffice@aicla.org.

Advertisers can remain anonymous with job applicants responding direct to AICLA.

QUEENSLAND



Following the recent Queensland AGM and trivia night at Customs House, the Queensland division is buzzing with excitement as we gear up for our annual charity Race Day in just under two weeks! We're thrilled to announce that we have secured a limited number of additional tickets for the Race Day, so if you haven't grabbed yours yet, now's the time—these tickets are expected to sell out fast! Remember, the only place to purchase your tickets for this exclusive event is through the AICLA website.

But that's not all! Mark your calendars for our End of Year Lunch at the fabulous new Star Casino on Friday, November 8th. In keeping with the vibrant atmosphere of our new venue, this year's entertainment promises to be light-hearted and enjoyable, so don't forget to bring your sense of humour!

Stay tuned for more details on tickets for the End of Year Lunch, coming soon. We can't wait to celebrate with you!

Please **click here** to access the full Trivia night photo gallery.

