

QLD Division Claims Conference 2024

Time	Topic	Name	Title	Company
8.00 am	Registration & Coffee			
Convenor:				
8.30am	Retaining Wall Design and why they fail	Karl Aldridge	Director	KMA Engineers
9.00am	Restoration - Navigating pre-existing defects / Rip-out & rebuild v's restore	Dr Tim Law	Technical Lead - Building science	Restoration Industry Consultants
9.45am	History of Hail Claims - current trends/practices and triggers for replacement	Mike Ballinger	Executive Loss Adjuster	McLarens
10.15am	Morning Tea			
Convenor:				
10.45am	Panel Discussion: Underwriting and Claims Management	Alex White	Portfolio & Underwriting Specialist	IAG
		Liam Costello	Senior Claims Executive	Gallagher
		Martha McGorman	Senior Major and Complex Loss Adjuster	MCL Sedgwick
		Moderator:	Elouise Cave	AICLA
11.45am	The (often severe) Impacts of Underinsurance	Chris Ehlers	Technical Head of Forensic Accounting Services	Crawford & Company
12.15pm	Keynote Speaker: Brooke Hanson OAM Olympic Gold & Silver Medalist			
1pm	Lunch			