

AICLA QLD Division Claims Conference

11 June 2025 - Pullman Brisbane

| Time | Topic | Name | Title | Company |
|---------|---|--------------------|---|-----------------------------|
| 8.00am | Registration & Coffee | | | |
| 8.30am | Fire and Crime Scene Safety for Loss Adjusters | Daren Mallouk | Manager State Fire Investigation Unit Community Safety & Resilience Branch | Queensland Fire Department |
| 9.00am | General v Specialist Adjusters and International Comparisons | Michael Guy | MCL Leader - QLD | Sedgwick |
| 9.30am | Broker's Perspective: Hard to Place Risks & General Issues | Nicola Mason | National General Lines Claims Leader | WTW |
| 10.00am | Morning Tea | | | |
| 10.30am | Leases & Contractual Indemnity: Tricks and Pitfalls | Priya Paquet | Partner | Hall & Wilcox |
| 11.00am | Tile and Metal Roof Leaks: Common Causes of Water Ingress | Carl Ellis | Director | Building Response Australia |
| 11.30am | Adjusting Your Outlook: The Ins and Outs of Professional Indemnity | Melanie Richardson | Senior Loss Adjuster - Specialist Lines | vrs ANA |
| 12.00pm | Achieving goals through resilience, communicating with wider audiences, the importance of team building & creative leadership Dr Chadden Hunter - Wildlife filmmaker, Environmentalist, Adventurer, Sir David Attenborough's right-hand man | | | |
| 1pm | Lunch | | | |

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.