

**AICLA QLD Division Claims Conference**  
10 June 2026 - Pullman Brisbane King George Square

Time	Topic	Name	Title	Company
8.00am	Registration & Coffee			
8.30am	Hydrology Case Studies & Information Gathering by Adjusters	Blake Boulton	Managing Director	WMS Engineering
9.00am	Hazardous Risk Fires: The World is Watching	Michael Guy	MCL Leader - QLD	Sedgwick
		Sashik Rajkumar	MCL Adjuster	Sedgwick
		Duane Pretorius	Environmental Manager	Sedgwick Repair Solutions
9.45am	Panel Discussion: Underinsurance	Tom O'Hara	Director - Forensic Accounting	Charles Taylor Adjusting
		Amanda Olson	Senior Claims Manager	Austbrokers Comsure
		Tracey Huxtable	Technical Development Manager	Allianz Australia
		<b>Moderator:</b> Mark Mellor	National CAT Manager	Crawford & Company
10.30am	Morning Tea			
11.00am	Unique Aspects of Construction Claims	Michael Brock	Head of Construction & Engineering	Charles Taylor Adjusting
11.30am	Developments & Trends in Automation	Steve Cratchley	Motor Insights & Operations Manager	Suncorp
12.00pm	<b>Keynote Speaker: Professor Peter Greste, "Australia's most unlikely convicted terrorist"</b> <input type="checkbox"/> Psychological strategies used to survive prison, and the lessons still drawn on today.			
1pm	Closing remarks & prize draws			
1.10pm	Lunch			

If necessary the organising committee reserve the right to alter the program without prior notification to delegates.